



WATER SERVICES TRUST FUND

SafiSan Project activities WSPs can undertake before the arrival of the County Resident Monitors (CRMs)



The Sanitation Value Chain (Illustration by Vincent Nyalik)

The County Resident Monitors (CRMs)

The experiences acquired during the implementation of the UBSUP Pilot Projects clearly demonstrate that a single County Resident Monitor (CRM) can effectively and efficiently support the Water Service Providers (WSPs) with the implementation of its SafiSan projects.

The main advantages of this approach are:

- Permanent presence of a County Resident Monitor will facilitate the WSPs by ensuring there is continuous support to the UBSUP programme. Within the UPC, Field Monitors are only available for a limited number of days. Their frequent absence is often causing project delays, complacency by the WSP and the stalling of the project in a limited number of cases.
- Given the complexity of the sanitation project, unlike water, there is need to have a permanent Monitor based at the County of the WSP, not only to monitor the project but also to support the WSP to implement the project within the set timelines.
- UBSUP is a demand-driven programme. It requires uninterrupted generation of demand for improved sanitation to achieve set objectives. The CRM will ensure day to day activities such as plot visit, toilet registration, siting, construction of toilets; approval and payment of subsidies are done within the shortest time possible.
- For the WSTF, the CRM approach will result in considerable savings as the CRM will spend much less time and project funds on travelling between projects.
- For the WSTF, it will be easier to manage a single CRM as compared to 3 Field Monitors. Currently the WSTF often has to listen to the excuses (e.g. not being able to participate in key project activities) provided by Field Monitors who complain about the large number of projects, related travel requirements and the quality of the work provided by their (team) colleagues.
- The one CRM approach will also enable the WSTF to establish a stronger presence at County level.

Activities WSPs can implement before the arrival of the CRMs

Before the CRMs begin working with the WSP, a number of important project activities can already be designed and implemented by the WSP without the assistance and guidance of the CRM. The following, non-exhaustive list, describes some of these project activities:

- Allow staff members who are likely to be involve in the SafiSan Project top familiarise themselves with the SafiSan Toolkit (the Toolkit is available on flash-disk but also online (www.wstf.go.ke please click the Urban Programme button and subsequently the SafiSan Toolkit button).
- **Identify and appoint** staff members responsible for onsite sanitation and for the SafiSan Project. The WSP can already appoint the necessary staff members who will be involved in the implementation of the SafiSan Project. Indeed the WSP can already create a Sanitation Unit.

- Using some of the tools in the **SafiSan Toolkit** (see Module 3, 1c), the WSP can already **create awareness within the Company** on the SafiSan Project (objectives, target areas, incentives for the WSP, etc.).
- The WSP can inform the County on the awarded SafiSan Project, its importance, target areas, proposed technologies, etc. For this awareness creation the WSP can emphasise the importance of the Sanitation Value Chain (see the SafiSan Toolkit; Module 3; 10).
- Read and understand the conditions of the **financing agreement** with specific reference to **procurement requirements**.
- The WSP can already begin to establish a **SafiSan Project Task Team (PTT)** that will be able to successfully implement the SafiSan Project.
- A kick-off meeting can already be organised and carried out by the WSP to inform the PTT members of their tasks and responsibilities.
- Arrange and put in place all the necessary documentations, tools, procedures (Activity CARDS cards) in preparation for the start of the implementation.
- The WSP can already initiate the process of preparing a draft **Detailed Project Work Plan** (see the SafiSan Toolkit; Module 3; 2c).
- The WSP can already begin the preparation for recruitment for the **Social Animators** (see the SafiSan Toolkit; Module 3; 3a, 3b, 3c).
- Identify existing **artisans, manual emptiers (i.e. potential Sanitation Teams) and private exhauster operators**.
- The WSP can already open the project **bank account**.
- Identification of potential **suitable sites** for the **Decentralised Treatment Facilities (DTFs)** together with the Project Task Team and the County (see the SafiSan Toolkit; Modules 3 and 6).
- The WSP can already initiate the procurement of certain project goods (e.g. office equipment).

According to the WSTF it is feasible to implement these activities within one month after the signing of the Financing Agreement with the Water Services Trust Fund (WSTF).

The WSTF staff will support the WSPs during this one month period before the CRM report to their respective WSPs.

Please do not hesitate to contact the WSTF with all your questions, remarks and suggestions.

SafiSan was developed together with the WSP. Let's continue improving it together!