



Public Toilet Community Survey

Dear Resident

The Town of Bassendean is seeking feedback on the current/future community needs for a selection of public toilet facilities located within the Town's parks and reserves. In particular, the attached survey relates to the public toilet facilities provided at Point Reserve.

Background

In June 2008, the Town contracted Philip Griffiths Architects to undertake an architectural assessment on local public toilet facilities. The intent was to assess each facility and provide recommendations and design options for replacement or refurbishment.

Following the assessment, Philip Griffiths Architects provided a report to the Town indicating that three public toilet facilities provided at Ashfield Reserve, Jubilee Reserve & Point Reserve be replaced and that a study be undertaken to ascertain the level of provision required to meet community needs.

Aspects of the Study

This survey is one component of this overall study. Also considered will be feedback from residents surrounding Ashfield & Jubilee Reserves and feedback from regular users of the public toilet facilities (i.e. sporting/community groups).

Survey Results

The results of the survey will assist the Town with its future decision making about the public toilet facilities. Please complete the survey and return it to the Town before **Friday 26 September**.

Thank you for participating in this endeavour to improve community facilities.

Kind regards

A handwritten signature in black ink, appearing to read "Patrick Quigley".

Patrick Quigley
MANAGER LEISURE SERVICES

1 August 2008



Public Toilet Community Survey

1 How often do you use the Point Reserve public toilet facilities?

- Never Occasionally Monthly Weekly Daily

2 In general, what do you think about the Point Reserve public toilet facilities?

- Well presented, generally clean
 Sometimes not well presented and unclean
 Often not well presented and dirty

3 What can the Town do to improve the presentation of the Point Reserve public toilet facilities? (tick the options below that you agree with)?

- Nothing
 Internal painting/tiling
 Better lighting
 Outside building appearance improvements
 Other (please state) _____

4 If new Point Reserve public toilet facilities were provided, what design features would you like to see included? (Please number in priority order, from 7 to 1, with 7 being highest).

- Storage
 Gates to allow for after hours locking
 Uni-sex toilets
 Baby (nappy-changing) facilities
 Showers
 Features to deter anti-social behaviour (e.g. music, U.V. lighting)
 Other (please specify) _____



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5 If new Point Reserve public toilet facilities were provided, what is your preferred location at the Reserve?

- North Road side of reserve
- River side of reserve
- Centre of Reserve

6 What would be the best way for you to receive information about the Town's public toilet facilities? (Please number in priority order, from 6 to 1, with 6 being highest).

- Internet (i.e. Town of Bassendean website)
- Bassendean Briefings newsletter
- Newspaper advertising or articles
- Flyer or brochure delivered to my letterbox
- Email (via Town of Bassendean e-newsletter)
- Other (please specify) _____

7 What degree of inconvenience would be caused to you if this facility was demolished/removed and not replaced (please circle)?

Extreme Large Moderate Some None

8 Please add any general comments below about the Point Reserve public toilet facilities.



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Personal Information

Gender (please circle):

- 1.) Female
- 2.) Male

What is the nature of your household?

- 1.) Young single/couple (no children)
- 2.) Young family (with children < 6yrs old)
- 3.) Middle family (with children 6 -15yrs old)
- 4.) Older family (with children 15yrs+)
- 5.) Mature single/couple (no children)

How many years have you lived in the Town? _____

In which age bracket do you fall?

- 1.) 15 to 17
- 2.) 18 to 24
- 3.) 25 to 34
- 4.) 35 to 44
- 5.) 45 to 54
- 6.) 55 to 64
- 7.) 65 or more

Name (optional): _____

Email (optional): _____

Daytime telephone contact details (optional): _____

**Please return the completed survey to the
Town of Bassendean before Friday 26 September – Thank you**