



KENYA URBAN WATER AND SANITATION, OUTPUT BASED AID PROJECT (OBA) FUND FOR LOW INCOME AREAS

RESETTLEMENT ACTION PLAN (RAP) FOR PROPOSED CONSTRUCTION OF SEWER EXTENSION PROJECT BY NYERI WATER AND SANITATION COMPANY LIMITED (NYEWASCO).

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Prepared for:
Water Sector Trust Fund (WSTF)

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ACRONYMS AND ABBREVIATIONS

- EIA: Environmental impact assessment
- ESIA Environmental and social impact assessment
- ESMF: Environment and Social Management Framework
- ESMP Environmental and Social Management Plan
- FGD Focus Group Meetings
- GDP Gross Domestic Product
- HIV/AIDS Human Immuno Deficiency Virus
- LA Land Act
- LRCC Locational Resettlement and Compensation Committee
- NGO's Non-Governmental Organizations
- NLC National Land Commission
- NYEWASCO Nyeri Water and Sanitation Company
- OBA Out put Based Aid
- OD Operational Directive
- OP Operational Procedures
- PAHs Project Affected Persons
- PIU Project Implementation Unit
- PRA Participatory Rural Appraisal
- RAP Resettlement Action Plan
- RPF Resettlement Policy Framework
- SCRCC Sub County Resettlement Compensation Committee
- SEBR Socio-Economic Baseline Report
- SMP Social Management Plan
- VRCC Village Resettlement and Compensation Committee
- WSTF Water Sector Trust Fund
- WB World Bank

Definitions

Project: A project to construct sewerage extension infrastructure.

-Project-Affected Area: An area, which is subject to a change in use as a result of the construction or operation of the Project.

-Project-Affected Person (PAP): Any person who, as a result of the implementation of the Project, loses the right to own, use, or otherwise benefit from a built structure, land (residential, agricultural, or pasture), annual or perennial crops and trees, or any other fixed or moveable asset, either in full or in part, permanently or temporarily. PAHs may include:

- Physically Displaced People, i.e. people subject to Physical Displacement as defined hereunder,
- Economically Displaced People, i.e. people subject to Economic Displacement as defined hereunder.

-Physical Displacement: Loss of shelter and assets resulting from the acquisition of land associated with the Project that requires the affected person(s) to move to another location.

-Economic Displacement: Loss of income streams or means of livelihood resulting from land acquisition or obstructed access to resources (land, water or forest) caused by the construction or operation of the Project or its associated facilities. Not all economically displaced people need to relocate due to the Project.

-Project-Affected Household (PAH): A PAH is a household that includes Project-Affected Persons as defined above. A PAH will usually include a head of household, his/her spouse and their children, but may also include other dependents living in the same dwelling or set of dwellings, like close relatives (e.g., parents, grandchildren).

-Compensation: Payment in cash or in-kind at replacement value for an asset or a resource that is acquired or affected by the Project at the time the assets need to be replaced. In this RAP, "cash compensation" means compensation paid in cash or by cheque.

-Resettlement Assistance: Support provided to people who are physically displaced by the Project. Assistance may include transportation, and social or other services that are provided to affected people during their relocation. Assistance may also include cash allowances that compensate affected people for the inconvenience

associated with resettlement and defray the expenses of a transition to a new locale, such as moving expenses and lost work days.

-Replacement Value: The rate of compensation for lost assets must be calculated at full replacement value, that is, the market value of the assets plus transaction costs. The replacement value must reflect the cost at the time the item must be replaced. With regard to land and structures, “replacement value” is defined as follows:

- (a) **Agricultural land:** the market value of land of equal productive use or potential located in the vicinity of the affected land, plus the cost of preparation to levels similar to or better than those of the affected land, plus the cost of any registration and transfer taxes;
- (b) **Land in urban areas:** it is the pre-displacement market value of land of equal size and use, with similar or improved public infrastructure facilities and services and located in the vicinity of the affected land, plus the cost of any registration and transfer taxes.
- (c) **Household and public structures:** the cost of purchasing or building a new structure, with an area and quality similar to or better than those of the affected structure, or of repairing a partially affected structure, including labor and contractors’ fees and any registration and transfer taxes.

-Vulnerable Groups: People who by virtue of gender, ethnicity, age, physical or mental disability, economic disadvantage, or social status may be more adversely affected by resettlement than others and who may be limited in their ability to claim or take advantage of resettlement assistance and related development benefits.

-Replacement cost for houses and other structure means the prevailing cost of replacing affected structures, in an area and of the quality similar to or better than that of the affected structures. Such costs will include: (a) transporting building materials to the construction site; (b) any labor and contractors’ fees; and (c) any registration costs.

-Resettlement Policy Framework (RPF) is an instrument to be used throughout the Program implementation. The RPF sets out the resettlement objectives and principles, organizational arrangements and funding mechanisms for any resettlement that may be necessary during implementation. The RPF guides the preparation of Resettlement Action Plans of individual sub projects in order to meet the needs of the people who may be affected by the project.

-Census: means a field survey carried out to identify and determine the number of Project Affected Persons (PAP) or Displaced Persons (DPs) as a result of land acquisition and project - related impacts. The census provides the basic information

necessary for determining eligibility for compensation, resettlement and other measures emanating from consultations with affected communities and the relevant stakeholders.

-Cut-off date: Normally is the date the census begins. The cutoff date could also be the date the project area was delineated, prior to the census. Persons occupying the project area after the cutoff date are not eligible for compensation and/or resettlement assistance. Similarly, fixed assets (such as built structures, crops, fruit trees, and woodlots) established after the date of completion of the assets inventory, or an alternative mutually agreed on date, will not be compensated.

-Displaced Persons: mean persons who, for reasons due to involuntary acquisition or voluntary contribution of their land and other assets under the program, will suffer direct economic and or physical adverse impacts, regardless of whether or not the said Displaced Persons are physically relocated. It can also be defined as; people or entities directly affected by a project through the loss of land and the resulting loss of residences, other structures, businesses, or other assets. These people may have their: standard of living adversely affected, whether or not the Displaced Person will move to another location; lose right, title, interest in any houses, land (including premises, agricultural and grazing land) or any other fixed or movable assets acquired or possessed, lose access to productive assets or any means of livelihood.

-Involuntary Displacement: means the involuntary acquisition of land resulting in direct or indirect economic and social impacts caused by: Loss of benefits from use of such land; relocation or loss of shelter; loss of assets or access to assets; or loss of income sources or means of livelihood, whether the Displaced Persons has moved to another location or not.

-Involuntary Land Acquisition: is the possession of land by government or other government agencies for compensation, for the purposes of a public program against the will of the landowner. The landowner may be left with the right to negotiate the amount of compensation proposed. This includes land or assets for which the owner enjoys uncontested customary rights.

-Land: refers to agricultural and/or non-agricultural land and any structures thereon whether temporary or permanent and which may be required for the program. Land acquisition" means the possession of or alienation of land, buildings or other assets thereon for purposes of the program.

-Rehabilitation Assistance: means the provision of development assistance in addition to compensation such as land preparation, credit facilities, training, or job opportunities, needed to enable the program Affected Persons and Displaced

Persons to improve their living standards, income earning capacity and production levels; or at least maintain them at pre-program levels.

-Resettlement and Compensation Plan: also known as a “Resettlement Action Plan (RAP)” or “Resettlement Plan” - is a resettlement instrument (document) to be prepared when program locations are identified. In such cases, land acquisition leads to physical displacement of persons, and/or loss of shelter, and /or loss of livelihoods and/or loss, denial or restriction of access to economic resources. RAPs are prepared by the party impacting on the people and their livelihoods. RAPs contain specific and legal binding requirements to resettle and compensate the affected party before implementation of the program activities commences.

-Replacement cost: means replacement of assets with an amount sufficient to cover full cost of lost assets and related transaction costs. The cost is to be based on Market rate (commercial rate) according to Kenya law for sale of land or property. In terms of land, this may be categorized as follows; (a) **-Replacement cost for agricultural land:** means the pre- program or pre-displacement, whichever is higher, market value of land of equal productive potential or use located in the vicinity of the affected land, plus the costs of: (b) preparing the land to levels similar to those of the affected land; and (c) any registration and transfer taxes;

In determining the replacement cost, depreciation of the asset and the value of salvage materials are not taken into account, nor is the value of the benefits to be derived from the Project deducted from the valuation of an affected asset.

-Host population – People living in or around areas to which people physically displaced by a project will be resettled who, in turn, may be affected by the resettlement.

-Involuntary resettlement – Resettlement is involuntary when it occurs without the informed consent of the displaced persons or if they give their consent without having the power to refuse resettlement.

-Land expropriation – Process whereby a public authority, usually in return for compensation, requires a person, household, or community to relinquish rights to land that it occupies or otherwise uses OD 4.30 – The World Bank Group Operational Directive on Involuntary Resettlement. OD 4.30 embodies the basic principles and procedures that underlie IFC’s approach to involuntary resettlement associated with its investment projects.

Stakeholders – Any and all individuals, groups, organizations, and institutions interested in and potentially affected by a project or having the ability to influence a project.

Squatters-are persons without legal claims to the land and structures occupied/used by them. The term 'squatters' in this report is typically used for those occupying structures for residential/commercial purposes without legal claim to the land in which the structures are located in.

EXECUTIVE SUMMARY

This is the Resettlement Action Plan (RAP) for proposed Improvement of Sewerage Project by Nyeri Water and Sanitation Company Limited (NYEWASCO) to be funded under the Kenya Urban Water and Sanitation Output Based Aid (OBA) Project fund for low income areas which is a program of the World Bank. The RAP has been prepared based on the principles and procedures of the Resettlement Policy Framework (RPF) prepared for Output Based Aid Project sub project investments.

Project Description

NYEWASCO is a limited liability company by shares owned by the County Government of Nyeri. The Company was incorporated as a private company on 23rd September 1997 under the Kenyan company's act, CAP 486 and became operational in July 1998. NYEWASCO has applied for an OBA subsidy for improvement of its Sewerage Project Phase 1. The assignment considered sewer projects targeting the following areas: Gatende-Kingo'ng'o, Ruringu-Skuta, Classic-Ngandarithi and Kamakwa-Kandara-Mumbi. The features of the project included new sewer lines connecting to existing sewer infrastructure being served by the existing sewage treatment plant at Kangemi. The Gatende scheme also features a sewage pumping station.

RAP Methodology and Approach

A consultative-participatory approach was adopted to make clear the project components and implementation activities, and to explain the likely impact and the resettlement measures available to the PAHs. The approach included the following tasks: community mobilization and sensitization; PAHs and property identification; property cadastral survey mapping; property assessment and valuation; institutional and individual stakeholder consultation; PAH census; a review of secondary sources and legislations related to the project area profile; data analysis; and report production.

Institutional and Legal Framework

The RAP has been prepared in compliance with the requirements of the relevant national legislation of the Republic of Kenya. The process and procedures of land acquisition for the Project will be principally governed by Kenya land laws including; Land Act (2012) and its amendments (2016), Land Registration Act (2012), National Land Commission Act (2012) as well as the World Bank Involuntary Resettlement Policy (OP 4.12). Articles 40 of the Constitution of the Republic of Kenya (2010), establish the fundamental principles of right to and protection of private property.

Valuation Methodology

For this RAP, the “Replacement cost” method is applied to all assets which include; land, structures, crops and trees. In Kenya, the Land Act (2012) stipulates that compensation value must be ‘just’. This can be interpreted to mean that the value paid must include all the other miscellaneous expenses as well as disturbance to them. Valuation for assets as outlined in this RAP involved field survey to collect data on the PAHs, land to be acquired/easement rights, structures, trees, community assets and crops affected.

Summary of Project Impacts

The activities highlighted in the scope of works above will take place within the road reserves of the Government of Kenya also known as the Right of Way¹ and in privately owned land. In the project areas minimal livelihood activities are found along the road reserves and privately-owned land, they mainly include land acquisition (easement), loss of crops and trees.

The project will therefore lead to economic and physical displacement of **168** PAHs. The table below shows the total number of affected households.

Table 0-1: Summary of the affected persons

Description	Impacts in Quantity
Length of sewerage in meters	25,000
Number of affected PAHs	168
Number of PAHs who lose structures only	0
Number of PAHs who lose land only	10
Number of PAHs who lose both land and crops and trees	1
Number of PAHs who lose businesses	0
Number of encroachers	158
Number of affected school buildings	0
Number of affected religious institutions	0
Loss of crops and trees only	157
Total number of graves	0

The project will affect a total of **168** PAHs along the proposed project route; 10 of these are PAHs with formal rights to land i.e. with recognized land rights. There are **158 encroachers** in the project area who have planted crops and trees on the right of way (ROW). A summary of project impacts in terms of number of PAHs affected by zone/area is presented in the **Tables below**;

¹ Right of way as defined by the Roads Act 2007

Table 0-2: Number of Project Affected Households

Area	Category of PAH	# of PAHs
Kamakwa	Land Owners	2
Skuta	Land Owners	4
Gatende	Land Owners	2
Ngangarithi	Land Owners	1
King'ong'o	Land Owners	1
Kamakwa	Encroachers	85
Skuta	Encroachers	9
Gitathini	Encroachers	13
Karingaini	Encroachers	15
Ngangarithi	Encroachers	20
Githwawariga	Encroachers	1
Nyawiras	Encroachers	1
Classic	Encroachers	1
Kandara	Encroachers	13

Table 0-3: Size of Affected Land Parcels in Sewerage Pipeline Route

LOCATION	SIZE OF LAND PARCELS
Kamakwa	0.132Acres
Skuta	0.253 Acres
Gatende	0.034 Acres
Ngangarithi	0.044 Acres
King'ong'o	1.0 Acres
Total Affected Land Size	1.463 Acres

Impact on Community Access to Infrastructure and Social Services

There will be no impacts with respect to land acquisition on community and social infrastructure.

Vulnerable Groups

Vulnerable PAHs are defined as individuals, groups, households, or communities who by virtue of gender, locality, age, physical or mental disability, economic disadvantage, or social and cultural status who may require additional support or assistance and will need help adjusting to changes introduced by the Project. Assistance will take the following forms, depending on vulnerable people's requests and needs:

- Assistance in the compensation payment procedure;
- Assistance in the post payment period to secure the compensation money;
- Health care if required at critical periods;
- Priority in processing disbursement of compensation packages

There were **0 PAHs** identified as vulnerable by the project.

Table 0-6: Entitlement Matrix

Impact	Description of affected property	Entitled person	Compensation measure
Loss Land	Partial or permanent loss of land)	Land Owner	<ul style="list-style-type: none"> ▪ Cash compensation for taking into account replacement cost for land ▪ Disturbance allowance (15%) ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.
Loss Land	Partial or permanent loss of land)	Vulnerable Land Owner	<ul style="list-style-type: none"> ▪ Cash compensation for taking into account replacement cost for land ▪ Disturbance allowance (15%) ▪ Priority in processing and disbursing of compensation ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.

Loss of Crops and Trees	Annual/perennial	owner	<ul style="list-style-type: none"> ▪ Cash compensation ▪ Disturbance allowance (15%) ▪ Right to harvest ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.
Loss of structures	Partial or permanent loss of structures	Owner	<ul style="list-style-type: none"> ▪ Cash compensation ▪ Disturbance allowance (15%) ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.

Community Participation and Consultation

The Consultant’s RAP team undertook public consultations to ensure that the Project activities and the likely impacts on the local people and their livelihoods were explained and openly discussed. There were 2 community meetings and 1 meeting with relevant national and county government conducted in the project area.

Table 0-7: Community Consultations

DATES	VENUE	NO. OF PARTICIPANTS
31 st August 2017	Gatende Hall	48
1 st September 2017	Classic Market	27

Community meetings covered the following issues: description of the project objectives, components and implementation activities; property and livelihood impacts associated with project implementation; the resettlement/compensation alternatives and strategies available for PAHs; the rights of PAHs; Grievance redress; RAP preparation; valuation principles and procedures; RAP disclosure; and the approval process.

COMPENSATION PRINCIPLES AND COMPENSATION STRATEGY

The RAP aims to ensure that all affected parties are compensated and assisted in restoring their livelihoods.

Overall objectives of the RAP are:

- Avoid or at least minimize adverse impacts including physical and economic displacement
- Mitigate adverse social and economic impacts from land acquisition by:
 - Providing compensation for loss of assets at replacement cost; and
 - Ensuring that resettlement activities are implemented with appropriate disclosure of information, consultation, and the informed participation of those affected, and
 - Improve or at least restore the livelihoods and standards of living of affected people.
- Provide additional targeted assistance (e.g., credit facilities, training, or job opportunities) and opportunities to improve or at least restore their income- earning capacity, production levels, and standards of living to economically displaced persons whose livelihoods or income levels are adversely affected;
- Provide transitional support to affected people, as necessary, based on a reasonable estimate of the time required to restore their income earning capacity, production levels, and standards of living.

The key principles of this RAP are the following: -

- Compensation and resettlement of project-affected people will be carried out in compliance with Kenyan legislation and WB OP 4.12;
- Where Kenyan legislation is less favorable to PAHs than WB OP 4.12 requirements or does not apply at all, the latter shall apply;
- All physically and economically displaced people will be offered an option between either a full resettlement package,

including the provision of replacement of structures or cash compensation;

- The Project will provide for measures to support sustainable use of cash compensation (money management training) and for mechanisms within the overall monitoring framework to follow up the use of cash compensation;
 - The Project will assist PAHs in restoring their affected livelihoods and will provide transitional assistance in order to restore livelihoods to at least their previous level
 - The Project aims to implement targeted livelihood restoration programs for the PAHs as part of this RAP in order to achieve this goal
 - The RAP implementation and-outcomes will be monitored and evaluated as part of a transparent process.

The compensation assessment procedure proposed in this RAP is in line with the Land Act 2012 and National Land Commission (NLC) Act that puts into operation the constitutional provisions on land and also complies with the provisions of the World Bank Safeguard Policy 4.12 on Involuntary Resettlement.

All the PAHs, irrespective of their legal status, have been identified and are eligible for some form of compensation if they occupied the land, owned property or operated a livelihood activity within areas earmarked for project activity implementation at the 'cut-off date' which has been taken as **2nd September 2017**.

The proposed RAP resettlement strategy is adequate and ensures prompt monetary compensation and resettlement assistance, including a disturbance allowance; livelihood restoration; and specialized assistance to vulnerable PAHs.

Livelihood Restoration Program

Affected households are entitled to participate in and to benefit from the targeted set of livelihood restoration programs, which were developed for this RAP:

- Financial training for the sustainable use of cash compensation (including training on the maintenance of a bank account, on small household investments, saving strategy and financial planning on the household level);
- Business skills training: facilitation of access to alternative income generating activities.

Priority Access to Construction Employment

- Though not a part of the livelihood restoration, as a positive impact of the PAHs will be provided with priority consideration for construction employment during the construction phase.

Cut-off Date

- The cut-off date for this RAP was communicated to the affected communities during the fieldwork in August 2017. The cut-off date is the respective dates of beginning of the census survey in the affected project area which is 2nd **September 2017**.

Valuation Approach

The valuation methods used in this RAP is the replacement cost approach sometimes referred to as the contractor's approach or contractor's test and is used mainly to value individual structures and machinery. All components of the impacted structure must be compensated for on a material by material basis. The data to come up with unit costs is normally obtained from hardware shops, quantity surveyors, contractors, government departments, and other sources as necessary. The costs for building components, such as floors, roofing, and walling are expressed as cost per square meter. Different materials used in building one component have their own material unit cost. Percentage or lump-sum adjustments for features not included in comparative unit cost may be made with the unit-in-place method.

Grievance Management

In practice, in similar compensation and resettlement activities, grievances arise from misunderstandings of the Project policy, or result from conflicts between neighbours, which can usually be solved through adequate mediation using customary rules or local administration at the lowest level. Most grievances will be resolved through the stakeholder engagement process and some mediation using customary dispute settlement mechanisms.

This RAP provides a simple and accessible, extra-judicial mechanism for managing grievances and disputes based on explanation and mediation by third parties. Each of the affected persons will be able to trigger this mechanism, while still being able to resort to the judicial system.

Grievance management proposed in this RAP will provide **three tiers** of amicable review and settlement, with the **first tier** to be located at the **village** where the projects will be implemented.

Grievance Redress and Resettlement Committees

The GRMC are partners on the local level for RAP implementation, and will especially provide support in the following ways:

- Compensation process

- Involvement into the grievance mechanism on the village level
- Involvement into monitoring procedures
- Maintaining a grievance log.

First Level: Village Grievance and Resettlement Committees

This RAP prefers the first level of grievance or conflict redress on RAP related issues as a result of this project and handles all forms of grievances in an amicable manner and as an alternative dispute resolution to formal process, which is normally lengthy and costly. Grievances not resolved by the village level committees will be taken to the second level. In the affected villages as described above there will be a **Village Resettlement and Compensation Committees** and the membership will include:

- The sub locational chief,
- Assistant chiefs,
- One project affected youth,
- One project affected woman,
- One project affected male
- A representative of vulnerable PAHs,
- Business representative.
- NYEWASCO representative
- Contractor representative (Works and Supervising Engineer)

Second Level: Sub County Mediation Committee

There will be a mediation committee at the Sub County level to handle grievances that cannot be resolved by the site level committees and membership will include:

1. One representative of the Administration; - National Government
2. One representative of County Administration; - County Government
3. One representative of NYEWASCO;
4. One representative of the construction contractor, acting as an observer
5. Three representatives of the affected people, amongst them at least one woman, chosen i.e. from community based organizations, elders, traders.

National Land Commission (NLC)

The Land Act 2012 empowers NLC to manage public land and carry out compulsory acquisitions of land for specified public purposes. NLC has been constituted and thus legally, NLC is supposed to provide approval to the request made by NYEWASCO to acquire land. NLC is also expected to notify landholders in writing of the intention to acquire land; assist in resolving disputes related to compensation; undertake public consultation on intended acquisition; receive money from NYEWASCO for actual payment of entitlement awards to PAHs.

NLC holds the authority to execute compulsory acquisition in Kenya. The Government of Kenya bears the authority for land acquisition, which is vested on the NLC by legislation. It is important to note that the NLC also has statutory powers to prescribe criteria and guidelines for land acquisition. The NLC has a grievance redress process mainly triggered at the time of award of compensation following public hearings. If a PAH is dissatisfied with the awards given by NLC, they have a right to appeal and NLC would look into the matter and determine justification. In the event that a PAH is not satisfied with the appeal made to NLC and the resolution thereof, then dispute is resolved by resorting to the legal justice system where PAH could go to the environment and land court.

Neutral 3rd Party

The RAP proposes a neutral third party for resolving of grievances before resorting to third level of dispute resolution (justice). The RAP proposes the Commission For Administration of Justice/Ombudsman or Kenya National Commission for Human Rights (KNCHR) as the neutral third party arbitrator of disputes arising from this RAP implementation.

Third Level: Resort to Justice

In case this mechanism will not allow an amicable agreement to be reached, the complainant or the defendant can resort to Justice (and could at any time even without going through the established committees).

BUDGET

The total budget for resettlement compensation is **Ksh. 31,488,799.62** including a 15 per cent disturbance allowance. In addition, administration cost 15 percent for the RAP implementation and monitoring and evaluation has been considered.

PAHs will be paid their resettlement and compensation entitlements and receive any assistance prior to the project works being carried out in the affected project sites with no exceptions allowed. The source of funding for the RAP is counterpart funding from the NYEWASCO. A final report and a **resettlement completion audit** have been considered as pertinent elements of the RAP implementation end time.

Table 0-8: Compensation Costs

Item	Value
Value of land	17,704,000.00
Value of crops and trees	2,978,298.60
Value of structures	0.00
Total Compensation	20,682,298.60

Table 0-9: Livelihood Restoration Costs

Disturbance Allowance (15%)	Value (Ksh)
-----------------------------	-------------

Disturbance Allowance	3,102,344.79
Grand Total	3,102,344.79

Table 0-10: RAP Implementation Costs

Aspect	Value (Ksh)
External Monitoring and External Coordination for RAP Implementation (15%).	2,068,229.86
Financial/Money Management Training/ Meetings of Resettlement Committees/Administrative Costs (20%)	4,136,459.72
Grand Total	6,204,689.58

Table 0-11: Total RAP Budget

Total RAP Cost	Ksh
Land	17,704,000.00
Crops and Trees	2,978,298.60
Structures	0.00
Business	0.00
Sub Total	20,682,298.60
Disturbance Allowance Costs (15%)	3,102,344.79
External Monitoring and External Coordination for RAP Implementation/Training costs	2,068,229.86
Financial/Money Management Training/ Meetings of Resettlement Committees/Administrative Costs (20%)	4,136,459.72
Contingency (5%)	1,499,466.65
Grand Total	31,488,799.62

RAP Implementation Arrangements

All PAHs will be compensated before their structures are demolished, implying that compensation will be paid before project works start at a specific site/in a specific area as per the contractor’s work schedule. NYEWASCO will be the lead agency in the RAP implementation and will work together with the County Government of Nyeri to implement the RAP.

In this project, NYEWASCO will establish a RAP Implementation Unit (RIU) specifically for this project to implement this RAP. The unit will be responsible for ensuring that PAHs promptly access their compensation entitlements and that their livelihoods are restored after resettlement.

The RAP implementation team will be responsible for:

- a) delivery of the RAP compensation and rehabilitation measures;
- b) appropriate coordination between the agencies and jurisdictions involved in the RAP implementation; and

- c) the measures (including technical assistance) needed to strengthen the implementing agencies’ capacities for managing the facilities and services provided under the project.

The RIU will comprise a core unit responsible for day-to-day operations and technical support staff. The composition of the core unit will be as follows:

1. NYEWASCO Staff (Technical Manager)
2. Independent civil society organization/ NGO representative (1);
3. National Government Representatives (Chiefs) for each affected location (1)
4. County Government Representatives (CEC for Lands and Physical Planning or appointee)
5. Representatives of PAHs
6. Works Contractor
7. Supervising Contractor

REMUNERATION OF RAP IMPLEMENTATION UNIT

The RAP has provided a lump sum budget for RAP implementation which will cover the remuneration costs for this unit. The remuneration costs exclude the following players who have a separate budget within their institutions namely;

- (i) County Government Representatives (CEC for Lands and Physical Planning)
- (ii) Works Contractor
- (iii) Supervising Contractor
- (iv) National Land Commission
- (v) National Government Representatives (Chiefs) for each affected location (1)
- (vi) NYEWASCO team

RAP Implementation Schedule

Progress of RAP Implementation

The table below shows the overall progress of implementation of the RAP

Table 0 - 12 Progress of RAP Implementation

Process/ Activity	Status / Date
RAP Census	Complete. Began 2 nd September 2017
RAP approval (WB)	Complete. Approved January 2018
RAP monitoring	Ongoing. February 2018 to date

RAP disclosure	Complete. Done January 2018
Establishment of a Grievance Redress Mechanism	Complete. Done February 13, 2018
1 month notice to PAHs	Done. February 2018
Compensation Payment	Complete. 49 compensated for crops and trees August 2018
Updated RAP approval (WB)	Pending (Tentatively August 2019)
RAP disclosure	Pending (Tentatively August 2019)
Compensation Payment (Payment)	Pending (Tentatively August 2019) 109 PAHs pending for crops and trees
	10 PAHs pending for compensation for loss of and impact on land

Progress of Compensation

In August 2018, compensation was done with regards to compensation of 49 PAHs that had their crops and trees affected. Compensation for the remaining PAHs whose crops and trees affected has been delayed by the approval of the updated RAP report and this is expected to happen tentatively in August 2019. For those whose land has been affected, it is dependent on land valuation of the affected land areas by a government valuer to facilitate the compensation. However, in the meantime - an estimate has been carried out by NYEWASCO of the market value of the land in the project affected area at KES 8,000,000 an acre and this was used to compute an estimated value of the land area and facilitate compensation.

I INTRODUCTION

This section describes the background to the project, the scope of the project components, components descriptions in relation to the affected areas, the purpose

and objective of the RAP update and the methodology adopted during RAP preparation.

1.1 Project Overview and Description

The proposed sewer extension projects consist of sewer trunk mains that connect to the existing Nyeri town sewer infrastructure. The trunk mains are fed by several laterals emanating from the targeted residential areas, public and commercial facilities. The sewers have been aligned as much as practical along existing road reserve to avoid interfering with existing private properties and developments. The sewers have been designed to take advantage of natural gradient and gravity. This aims at optimizing the pipe gradients in order to minimize the earthworks. The design includes a pumping station at Gatende.

The key positive impacts that will be realized upon project implementation include the following:

1. The Proponent will generate more revenue from increased connections
2. Improved state of sanitation and hygiene in the target estates
3. Reduction in pollution to surface water sources within the project areas
4. Increased value of land
5. Improved sanitation will lessen water burdens on women and children
6. Enhanced family health
7. Improved aesthetics in the project areas
8. Income generation from opportunities
9. Gender benefits
10. Benefits from capacity building

The assignment considered sewer projects targeting the following areas: Gatende-Kingo'ng'o, Ruringu-Skuta, Classic-Ngangarithi and Kamakwa-Kandara-Mumbi. The features of the project included new sewer lines connecting to existing sewer infrastructure being served by the existing sewage treatment plant at Kangemi. The Gatende scheme also features a sewage pumping station.

1.2 Description and Scope of Works

The proposed sewer extension projects consist of sewer trunk mains that connect to the existing Nyeri town sewer infrastructure. The trunk mains are fed by several laterals emanating from the targeted residential areas, public and commercial facilities. The sewers have been aligned as much as practical along existing road reserve to avoid interfering with existing private properties and developments.

The sewers have been designed to take advantage of natural gradient and gravity. This aims at optimizing the pipe gradients in order to minimize the earthworks. The sewer nominal diameters range from 100mm for laterals to 450mm for trunk mains as dictated by ground gradient and the sewage discharge from the service areas. The

sewers will be buried in trenches of a minimum depth of 0.5m and laid above concrete beddings.

The sewers also contain manholes at intervals of between 10m and 60m. Manholes will be provided on sewers at all changes of direction, sewer level or gradient, at every junction and throughout the sewerage system at intervals sufficiently close to simplify sewer cleaning.

1.3 Resettlement Action Plan Objectives

The purpose of the RAP was to identify PAHs and their assets/properties, value them and provide a strategy for resettlement compensation to ensure that the PAHs' livelihoods are restored or improved. The RAP also puts in place appropriate remedial measures, including grievance channels, for the PAHs and other community members.

This RAP has been prepared in the light of and is consistent with the policies and processes detailed in the Resettlement Policy Framework (RPF) for the OBA. Therefore, the mitigations proposed to address the impacts on people and properties are in line with the laws and legislation in Kenya as well as the World Bank's Policy on Involuntary Resettlement, OP 4.12.

In addition, the RAP preparation was aimed at making stakeholders aware of the project components, implementation activities and the related resettlement measures or the alternatives available for the PAHs. The goal of this RAP is to avoid, minimize and mitigate economic and social impacts that would arise from involuntary resettlement or economic and social displacements associated with project activities implementation. This RAP has allowed for adequate resettlement/compensation for the PAHs and appropriate remedial measures, including grievance mechanisms for PAHs.

The main objectives of the RAP are:

- (a) To identify PAHs and their properties and determine the extent of involuntary resettlement/displacements and restricted access impacts associated with the project implementation and put in place measures to minimise and/or mitigate such impacts;
- (b) To value PAHs' property and assets (compensation costs, livelihood/disturbance allowances and other assistance values) and provide a strategy for the compensation of PAHs;
- (c) To set out strategies for the implementation of the RAP, including the process through which to acquire the necessary land and easements for the implementation of the project activities; and
- (d) To carry out consultations with community members and other stakeholders, including PAHs, and make them aware of the project and

to obtain their concerns regarding the economic and social impacts of the proposed project and mitigation measures.

I.4 Methodology and Approach

The methodology and approach adopted in preparing this RAP is consistent with the laws of Kenya as well as World Bank OP. 4.12. A registered land valuer and cadastral surveyor identified, surveyed and valued the property of the PAHs. A sociologist led the PAH census and community consultations. The following approach was used:

- **PAH STUDY, DESIGN AND PROCEDURE**

The PAH study design employed both qualitative and quantitative methods of data collection and stakeholder consultations. By design all PAHs were enumerated. All key institutional stakeholders were consulted at the County and Sub County. Community consultation dialogues were held at selected centres in the project area. The stakeholders' consultation list is attached as **Appendix 1**. The RAP data collection methods are described in the following sub-sections.

- **PAH CENSUS DATA COLLECTION AND COMMUNITY CONSULTATION METHODS**

The PAH census data was collected through the household interview with all PAHs' households. The household interview solicited quantitative information regarding the PAHs' household demographic structure, employment and labour, property and landholdings, the assets affected the educational profile, household health wellbeing and welfare, income and expenditure patterns, the anticipated impact of the proposed Project implementation activities and the preference for compensation, among other RAP issues.

The community and institutional stakeholder consultation methods were: **2 community dialogues** at selected centres in the PA, **1 key institutional stakeholder** interviews, and reference to secondary data sources below. The lists of key persons and institutions consulted are reflected in **Appendix 1**. Community consultations were carried out on **31st August and 1st September 2017**.

Community consultation dialogues covered the following issues: Introductions to and explanations about the project objectives, components and implementation activities, property and livelihood impacts associated with Project implementation including physical, social and economic displacements throughout the project cycle and thereafter, the resettlement/compensation alternatives and strategies available for PAHs, and feedback from the PAHs and other stakeholders concerning alternative resettlement measures and the RAP implementation.

The principles regarding the alternative resettlement/compensation measures and strategies available and the valuation principles and procedures were explained in

detail to the PAHs and other stakeholders during and after the community dialogues. The views of the community members and other stakeholders consulted were documented and have been integrated into resettlement measures and strategies outlined in this RAP, in conformity with the RPF.

- **PROPERTY OWNERSHIP DATA COLLECTION METHODS**

Information on ownership of affected property was collected through the identification and verification of ownership (buildings and other properties), ownership verification from tenants, neighbours and local leaders. All property information collected was recorded on a 'Compensation Assessment Record Sheet' specifically designed for this purpose and later transferred to a valuation roll submitted as part of a valuation report, **Appendix 2**.

- **DATA ANALYSIS AND QUALITY CONTROL**

Quantitative PAH census data was analysed using the Statistical Package for Social Sciences (SPSS). The quantitative data has been presented in the form of descriptions, frequencies, tables and percentages. Qualitative data from community dialogues and key institutional stakeholders was manually analysed around the major themes/objectives of the RAP.

2 PROJECT IMPACTS

This section describes the project activities and their potential impacts in terms of property and livelihood activities likely to be affected by the implementation of project activities.

2.1 Zones of Potential Impact

The assignment considered sewer projects targeting the following areas: Gatende-Kingo'ng'o, Ruringu-Skuta, Classic-Ngangarithi and Kamakwa-Kandara-Mumbi. The features of the project included new sewer lines connecting to existing sewer infrastructure being served by the existing sewage treatment plant at Kangemi. The Gatende scheme also features a sewage pumping station.

The project will therefore lead to **economic** and **physical displacement** of PAHs who are categorized as land owners as such the project will result into new land acquisition on the one hand and displace PAHs who might have been encroaching on ROW whose trees and crops were affected and are categorized as **encroachers**. The impacts will be felt around the following areas namely:

Table 2-0: Affected Areas

Affected Locations/ Areas Along Project Route
Kamakwa
Skuta
Gatende
Ngangarithi
King'ong'o
Gitathini
Karingaini
Githwawariga
Nyawiras
Classic
Kandara

Table 2-1: Potential Impacts of Project /Number of PAHs Affected

Area	Category of PAH	# of PAHs
Kamakwa	Land Owners	2
Skuta	Land Owners	4
Gatende	Land Owners	2
Ngangarithi	Land Owners	1
King'ong'o	Land Owners	1
Kamakwa	Encroachers	85

Skuta	Encroachers	9
Gitathini	Encroachers	13
Karingaini	Encroachers	15
Ngangarithi	Encroachers	20
Githwawariga	Encroachers	1
Nyawiras	Encroachers	1
Classic	Encroachers	1
Kandara	Encroachers	13

2.2 Identification of the Project Potential Impacts

The relative potential impact of the project activities is described in the sub-sections that follow.

a. Impact of construction and laying of sewerage system

The major project activity will be construction and laying of sewer pipelines, which will take place within road reserve and on 10 privately owned land parcels will be acquired and compensated prior to construction.

The project will not impact on kiosks/sheds and stalls housing informal economic enterprises along the road reserves. There will be impact on crops and trees because based on the survey and inventory of assets, there were crops and trees to be affected. With respect to disturbance, a 15 per cent disturbance allowance has been calculated in addition to the cost of easement and/or replacement of the affected property.

2.3 Impact Severity

In relation to severity of impact, the project will affect a total of 168 PAHs along the proposed project route; 10 of these are PAHs with formal rights to land i.e. with recognized land rights. There are 158 encroachers in the project area whose crops and trees were impacted but do not have without formal rights to land.

2.4 Specific Impact Significance on Institutions

The project does not affect any community or institutional structures.

2.5 Alternatives and Mechanisms to Minimise Resettlement/Displacement and Restricted Access

A number of alternatives and mechanisms have been considered to avoid or minimise resettlement/displacement and restricted access to socio-economic services during the design and implementation of project activities. This is also in consideration of the concerns of community members and institutional stakeholders consulted.

- **Use of manual excavation:** The contracting firm will as much as possible use manual excavation. This will enable the project to minimise the extent of structural damage associated with machine excavation in such built-up areas.
- **Selection of non-residential sites:** As much as possible, besides engineering design prerequisites, site selection has been guided by the desire to minimise the displacement of human settlements/residences hence focusing on ROW.

2.6 Labour Influx Impacts

Local labour requirements: Construction of the sewerage will employ a number of people. In practice, the level of construction employment available to local workers will be focused on skilled, unskilled and lower skilled workers. Employment during operation will be much more limited and focused principally in maintenance of the pipeline and will not require any form of significant labour to trigger influx.

It is considered that construction of projects may affect the demographic structure of local communities. Indirectly results of the development activities might affect population growth. The following demographic processes normally take place as a result of influx of workers:

- In-migration: People from other areas move to the construction area in search of new opportunities.
- Presence of temporary workers: Short-term influx of construction workers during the construction phase of the project. Another important factor to consider is that in Kenya, with its high levels of unemployment, any new project will lead to an influx of people to the area.
- Young population: Especially population at working age, can become much easily part of any potential population movement. In brief, the need for unskilled or semi-skilled labor force increases the possibility of employment, and thus, leads to in-migration.
- Increase in population: Due to the arrival of workers from outside near to the settlements close to major and minor camp sites, total population in these settlements will increase, even temporarily.

2.7 Project Characteristics Not influencing In-Migration

1. The Project is not expected to stimulate in-migration along the project route due to the low numbers of labourers that will be needed.

2. The WSP will employ local labourers from within the project areas as a way of job creation and no external workers from without the area are expected.
3. The type of labour required for the construction will be mostly manual (use of hand held implements) with limited mechanical works and hence majority of the work will simply require manual labour hence not necessitating skilled labour which could trigger influx.
4. Project demand for goods and services: The scale of the Project will not generate high expectations around opportunities associated with the supply chain. Demand from the construction goods and services in the local study area will not be high during construction and operation to be a strong pull factor.
5. Perceptions of opportunity associated with construction camps: there will be no construction camps in view of the fact that local workers will be used and the magnitude of the project. There may be a small operational site used by the contractor (site office) but not for accommodation. Construction camps are likely to act as a focus for in-migration with people looking for work and other economic opportunities associated with the Project workforce.

3 SOCIO-ECONOMIC BASELINE CONDITIONS

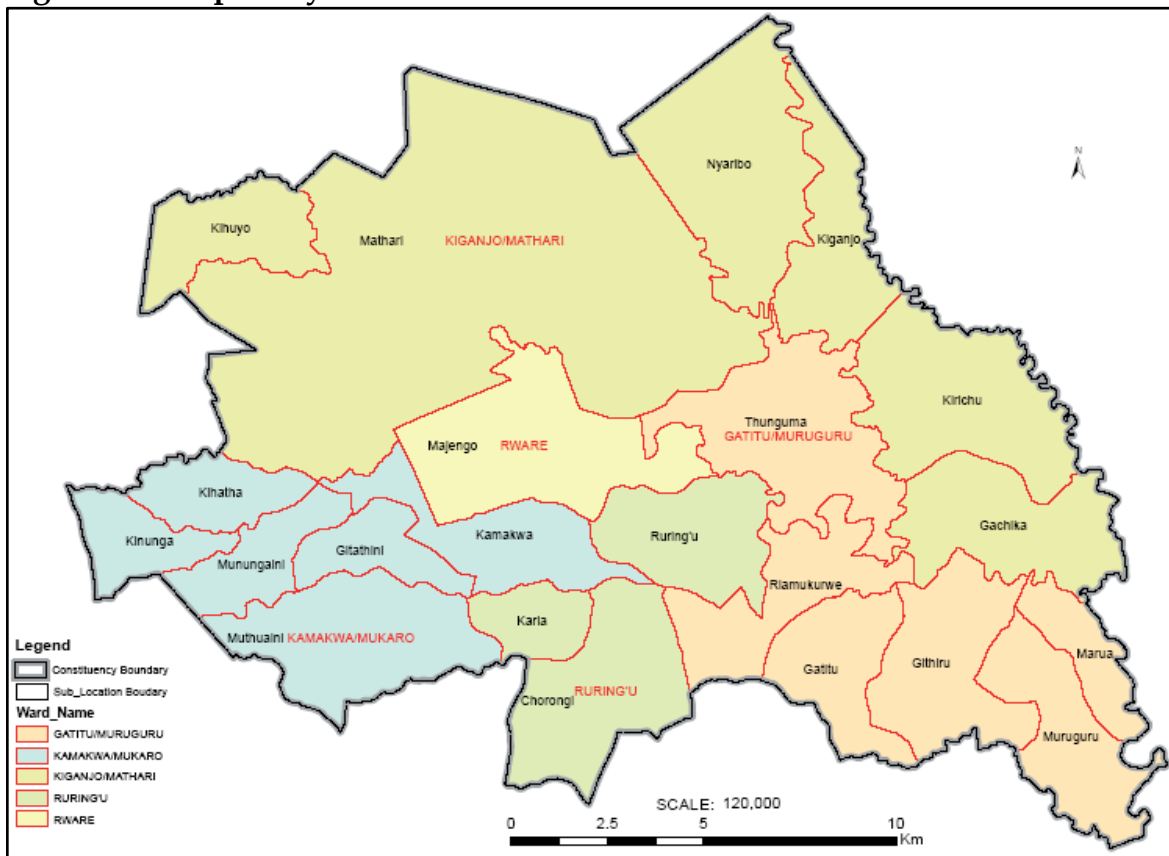
The following sections provide a summary of methodology and results used to characterize socio-economic baseline conditions in the project area prior to significant project investment.

3.1 Location

The project is located in Nyeri Town which hosts the county headquarters. Nyeri County is one of the 47 counties in Kenya. Located within the Kenyan central highlands, the county borders Kirinyaga and Meru to the East, Laikipia to the North, Nyandarua to the west and Murang'a to the South. The county covers an area of 3,337.2 sq.km between longitudes 36°38" east and 37°20" East and between the equator and latitude 0°38" south.

The proposed projects entail extension of sewer services to residents of Gatende, Classic/Ngangerithi, Ruringu/Skuta and Kamakwa/Kandara/Mumbi. The population estimates for the area are as given in Table 3-1 and 3-2 below;

Figure 3-1: Map of Nyeri Town



3.2 Population to be served

There are two types of settlements in Nyeri county; clustered and scattered. Clustered settlement patterns are mainly found around high potential areas such as Nyeri town. This calls for substantial investment in the social and physical infrastructure to support the high population in the town.

The proposed projects entail extension of sewer services to residents of Gatende, Classic/Ngangarithi, Ruringu/Skuta and Kamakwa/Kandara/Mumbi. The population estimates for the area are as give in Table 3-1. The population estimates have been calculated considering an average household size of 4 persons for Nyeri County as provided in the 2009 Population and Housing Census study.

Table 3-1: Population to be served

Area	Households to be served	Population to be Served
Ruringu/skuta	1,401	5,604
Classic/ Ngangarithi	272	1,088
Gatende Estate/ king'ong'o	214	856
Kamakwa - Kandara - Mumbi	1,019	4,076
Total	2,906	11,624

Source: NYEWASCO OBA Concept Paper, 2016

Table 3-2: Institutions to be served

Institution	Estimated Population
Nyeri Primary	1,500
Good Shepherd Academy	700
Nyeri Baptist High School	400
Rware High School	600
Total	3,200

Source: NYEWASCO OBA Concept Paper, 2016

There are also a number of industrial establishments that are targeted for sewer connection; these include the Kenya Industrial Estates (K.I.E) facility which hosts an estimated 1,000 persons.

3.3 Population Size, Density and Distribution

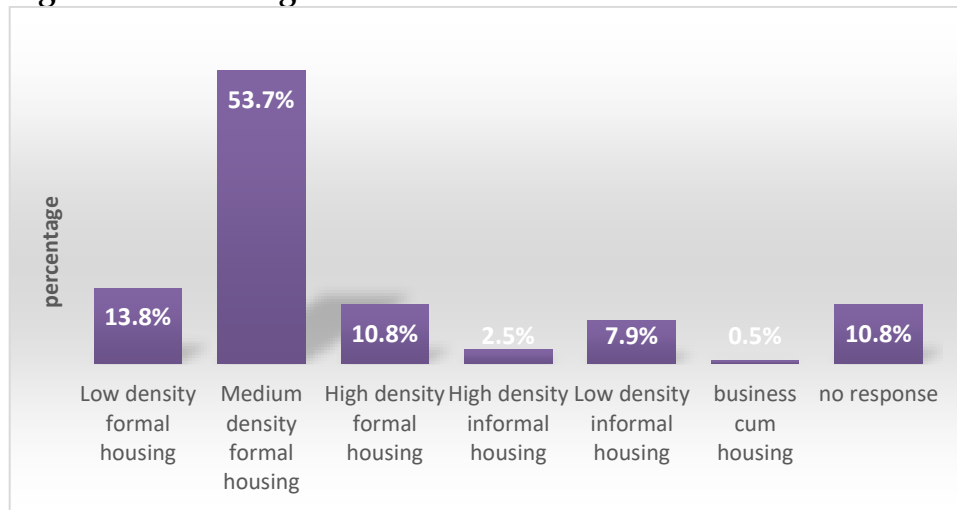
The greater Nyeri County had a population of 693,558 people and a population density of 208 people per sq.km as at 2009³. Nyeri Town, being the largest urban centre and hosting the county headquarters has the highest urban population and density; according to projected population estimates for 2017, the town is home to 123,942 people with a population density of 739 people per sq.km. **Error! Bookmark not defined..**

3.4 SOCIO-ECONOMIC PROFILE OR PROJECT AFFECTED PAHs

3.4.1 Demographics and Family Stability

During the socio-economic survey, a total of a total of **203** respondents from 4 locations participated. The locations included Kamakwa, Gatende, Classic and Ruringu within Nyeri County. In identifying the type of housing, the dwellings were classified as Low, Medium or High Density and categorized as formal or informal. The fifth category was a business cum housing option, where one facility is used for both functions.

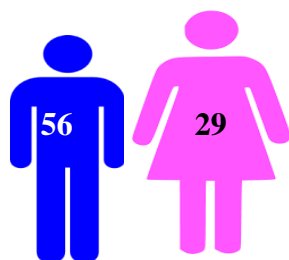
Figure 3-2: Housing Condition



As shown in figure 3-2, majority of the households are categorised as medium-density informal housing at 53.7% followed by low- density formal housing at 13.8%. Low-density housing are detached homes on a residential block. These types of homes are typical of a rural residential setting where the housing density is very low. 32% of the respondents own the housing units, and 63% are on tenant purchase agreement. 42.5% have electricity and water included as part of the rent. The mean rent was **Kshs. 4,361.4** with the maximum rent at Kshs. **12,000**. The number of households per building varies, with 33.5% single households, 11.3% each for two 14.3% three households, 16.3% for four households, and 4.9% host six to ten households.

3.4.2 Gender

56% of the households are headed by men and 29% by women.

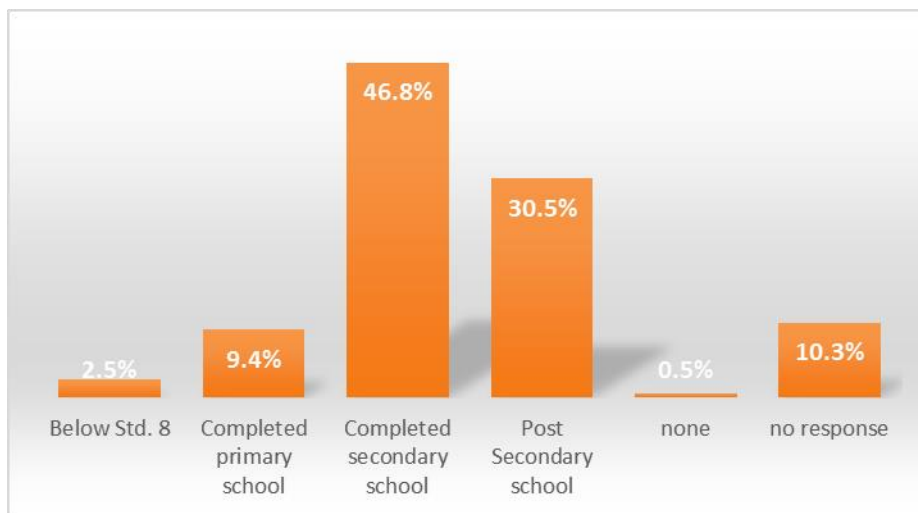


Male vs. Female Headed Households

3.4.3 Education

As shown in figure 3-4 below, 30.5% have post-secondary school education, 46.8% completed secondary and 9.4% completed primary school as their highest level of education. 2.5% did not go past primary school education.

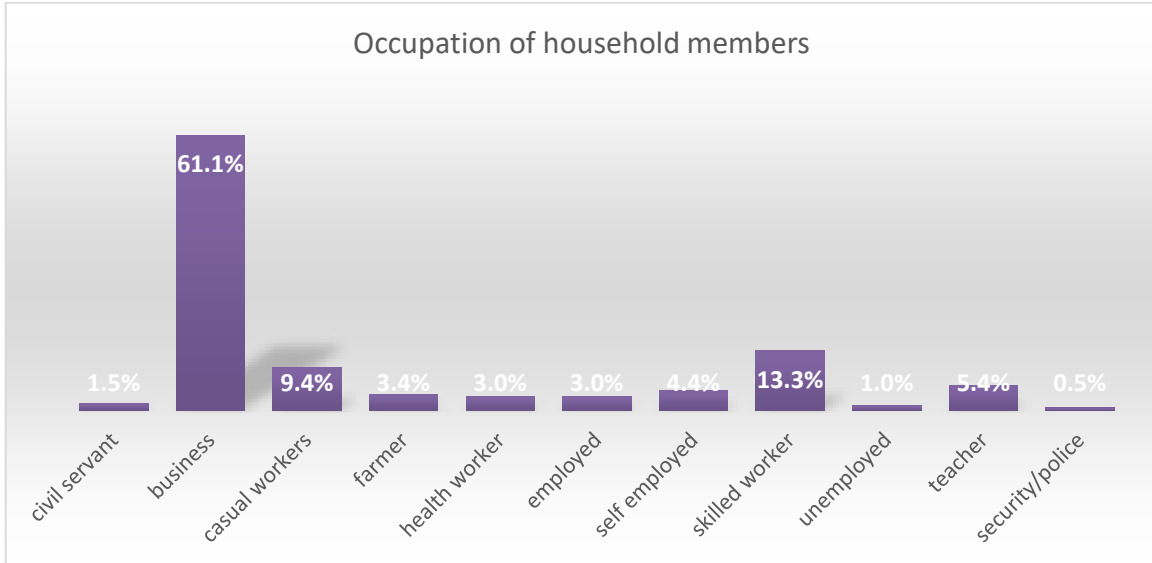
Figure 3-4. Education of Household Head



3.4.4 Household Income and Possessions

Household income is largely from business, followed by those who are doing skilled labour jobs as shown in the figure 3-5 below. The socio-economic survey undertaken within the Supply Zone indicates that the minimum monthly household income was Kshs. 8,558 while the maximum household income was at Kshs. 28,371 with an average household income of Ksh 2,364.

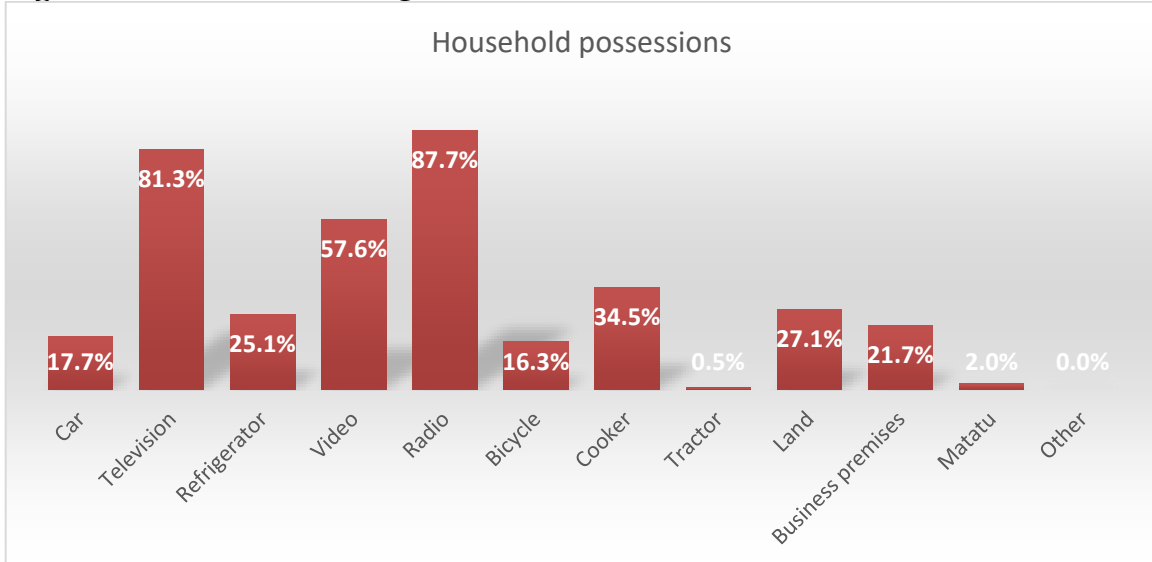
Figure 3-5. Forms of Employment



3.5 Household Ownership

87.7% of the respondents own radio while 81.3% own television. 27.1% of the respondents own land and 21.7% owning business premises as shown in figure 3-6 below.

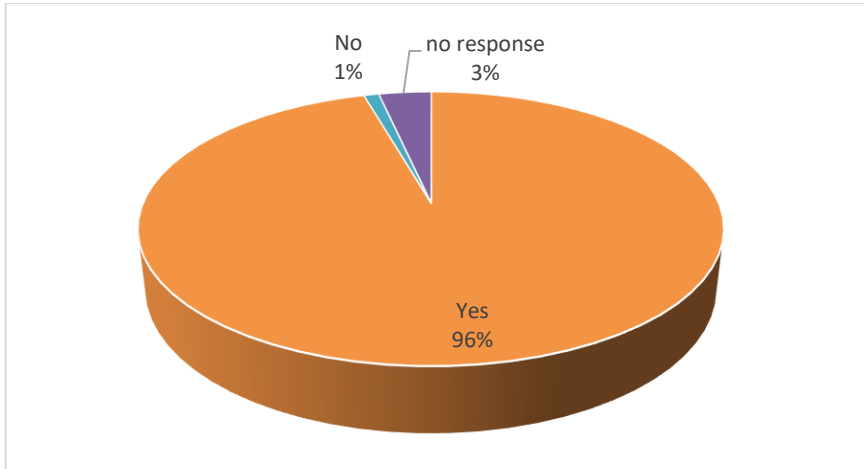
Figure 3-6. Asset Ownership



3.4.5 Water Sources and Supplies

96.6% of the respondents have water connection from the WSP, NYEWASCO as shown in figure 3-7 below.

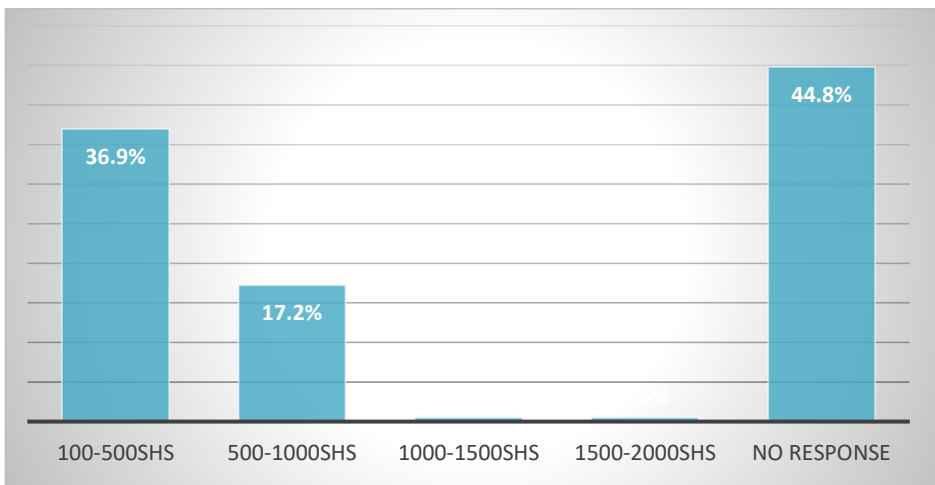
Figure 3-7. Water Sources and Supplies



Water Storage Facilities

27% have water storage facilities while 40.4% do not own water storage facility. Water for domestic use accounts for 88% of the respondents, and for commercial use is at 1%. 77% say that the water is adequate to meet their needs.

Figure 3-8. Willingness to Pay for Water Services



3.4.6 Sanitation

Sanitary facilities are largely less than 100m walk from the households (90%) and 1-5hh (3%) shared sanitary facility. The area is mainly served by pit latrines (49.3%) Municipal sewer at 9.4% and septic tank (7.4%).

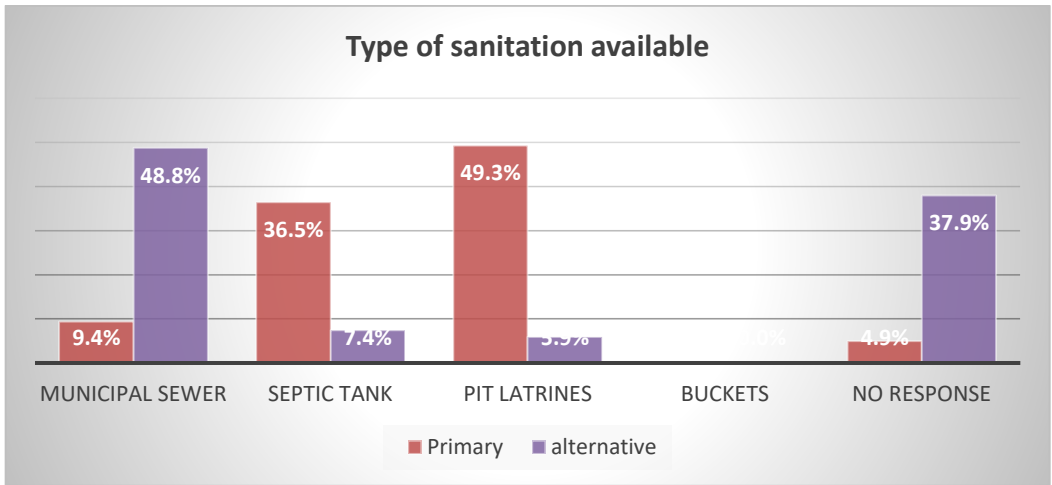
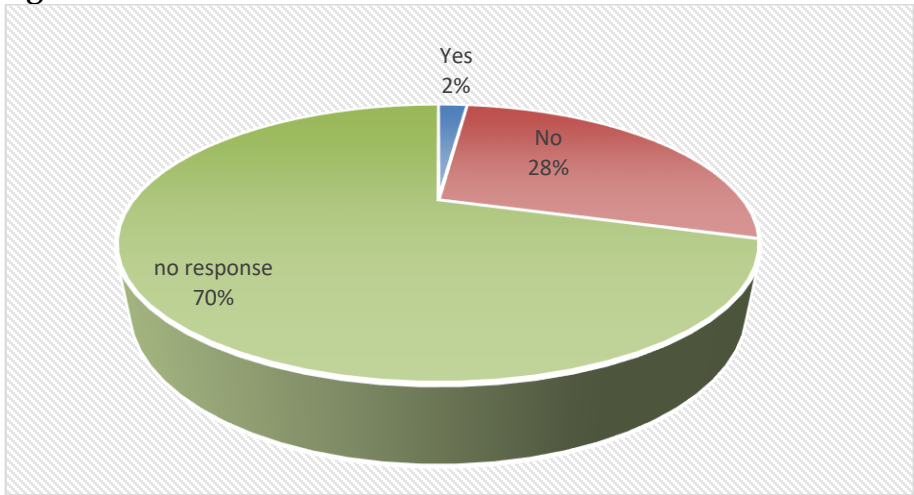


Figure 3-9: Type of Sanitation Available

As shown in figure 3-9 above, the area is mainly served by pit latrines (49.3%), municipal sewer (9.4) and septic tanks (7.4%). The cost of sanitation is free for 30% of the respondents and for others it's included in the water bill (6.9%).

According to figure 3-10 below, 90% of the respondents think the water they use is clean and safe for drinking water is mainly not treated (36.5%) or treated by boiling (7.4%). 2.7% have been rendered ill due to water and sanitation conditions; this happens more than once a year (25%) and is because of poor quality of water (50%).

Figure 3-10. Illnesses due to water and sanitation conditions:



18.7% believe improved water supply and sanitation would result in better personal and reduced disease incidences of household members (81.3% did not respond to this question). 16% have attended behaviour change training on hygiene and health.

Solid waste is disposed of by burning (16.7%), dumping (6.9%) and collection by government trucks (62%) at a frequency of once a month at a cost of between Kshs. 100- 200.

3.5 Source of Information about the Project

The PAHs have been aware about the proposed project for a very long time and mentioned the following as sources where they derived information about the project namely; -

- Local Authorities/Governmenties
- National Government
- Neighbors
- Family Members

4 LEGAL AND REGULATORY FRAMEWORK

The chapter sets out the legal operating environment for acquisition of land as anticipated in the implementation of the Project. The chapter highlights major issues related to Kenyan land legislation with regards to involuntary resettlement in this RAP. It provides a brief overview of the Kenya land policy, and the Kenya's constitutional provisions related to land use, planning, acquisition, management and tenure, and more specifically the legislations related with land expropriation or acquisition, land valuation and land replacement. The chapter also compares the Kenyan legislation with the World Bank provisions on resettlement, highlighting gaps and making recommendations to fill up gaps.

4.1 THE NATIONAL LAND POLICY

The National Land Policy ("NLP" or "Policy")² was adopted in August 2009 with the aim of providing an overall framework for new legislation and defining key measures required to address critical issues such as land administration, access to land, land use, and restitution related to historical injustices and an outdated legal framework. The NLP addresses constitutional issues such as compulsory acquisition and development control.³ Section 45 of the NLP defines compulsory acquisition as "the power of the State to extinguish or acquire any title or other interest in land for a public purpose, subject to prompt payment of compensation."⁴ Under the current Constitution,⁵ the Land Act 2012 empowers the National Land Commission (under the guidance of Minister for Lands) to exercise the power of compulsory acquisition on behalf of the State.⁶ Similarly, the NLP empowers the National Land Commission to compulsorily acquire land.⁷

According to the NLP, the exercise of compulsory acquisition in the past has been conducted with abuses and irregularities.⁸ The NLP therefore calls for a revision of such power and requires the GoK:

- To review the law on compulsory acquisition to align it with the new categories of land ownership (public, private and community land);⁹

² *Sessional Paper No. 3 of 2009 on National Land Policy* (referred to as the "National Land Policy" in this report) was adopted in August 2009 by the Ministry of Lands. Available at http://www.lands.go.ke/index.php?option=com_content&task=view&id=238&Itemid=48, accessed May 25, 2011.

³ Development control is the power of the State to regulate the property rights in urban and rural areas and is derived from the State's responsibility to ensure that the use of land promotes the public interest.

⁴ *Sessional Paper No. 3 of 2009 on National Land Policy*, § 45.

⁵ The Constitution of Kenya, 1963, was replaced in 2010.

⁶ Land Act, § 6, 2012.

⁷ *Sessional Paper No. 3 of 2009 on National Land Policy*. §233(d).

⁸ *Id.* at Chapter 3.2.1.1, article. 46.

⁹ *Id.* at Chapter 3.2.1.1, article. 47(a).

- To harmonize the framework for compulsory acquisition to avoid overlapping mandates;¹⁰
- To establish compulsory acquisition criteria, processes and procedures that are efficient, transparent and accountable;¹¹
- To institute legal and administrative mechanisms for the exercise of the power of compulsory acquisition by the State through the National Land Commission;¹² and
- To confer pre-emptive rights on the original owners or their successor in title where the public purpose or interest justifying the compulsory acquisition fails or ceases.¹³

4.2 The Constitution of Kenya

The Constitution of Kenya, 2010,¹⁴ protects the sanctity of private property rights and states that no property can be compulsorily acquired by the Government except in accordance with law.¹⁵ Article 40(3) states:

“The State shall not deprive a person of property of any description, or of any interest in, or right over, property of any description, unless the deprivation—results from an acquisition of land or an interest in land or a conversion of an interest in land, or title to land, in accordance with Chapter Five; or is for a public purpose or in the public interest and is carried out in accordance with this Constitution and any Act of Parliament that –

- (i) Requires prompt payment in full, of just compensation to the person; and*
- (ii) Allows any person who has an interest in or right over, that property a right of access to a court of law.¹⁶*

The Constitution empowers the state to exercise the authority of compulsory acquisition. Land Act 2012 (LA) designates the National Land Commission (NLC) as the agency empowered to compulsorily acquire land.¹⁷ Article 40 of the Constitution provides that the state may deprive owners of property only if the deprivation is "for a public purpose or in the public interest," which includes public

¹⁰ *Id.* at Chapter 3.2.1.1, article. 46 and 47(b). Under the previous Constitution, Chapter IX (Trust Land), Art. 18, the President and local authorities had the power to set apart Trust Land for the purposes of the Government of Kenya or any corporate body established by an Act of Parliament, or companies which shares are held on behalf of the GoK and for extraction of minerals and oils. This power does not exist under the new Constitution. Under the Government Lands Act, the President has special powers with regards to government land, and he may exercise these powers through the Commissioner of Lands. (Government Lands Act, Chapter 280, §3.)

¹¹ *Sessional Paper No. 3 of 2009 on National Land Policy*, Chapter 3.2.1.1, § 47(c).

¹² *Id.* at Chapter 3.2.1.1, p. 47(d).

¹³ *Id.* at Chapter 3.2.1.1, §47(e).

¹⁴ The Constitution of Kenya, 2010, was adopted by the Government of Kenya on 27 August 2010. The full text is available at http://www.kenyalaw.org/klr/fileadmin/pdfdownloads/Constitution/Constitution_of_Kenya2010.pdf, accessed May 25, 2011.

¹⁵ Constitution of Kenya, art. 40.

¹⁶ *Id.*

¹⁷ The Land Act, 2012 The Government of Kenya, Section 8.

buildings, roads, way leaves, drainage, irrigation canals among others. The state's exercise of this power is left at the discretion of NLC, and requires the state to make full and prompt payment of "just compensation" and an opportunity for appeal to court.

Article 40(3)(a) refers to acquisition and conversion of all kinds of land in Kenya (private, public, community land and foreign interests in land). The Constitution further provides that payment of compensation shall be made to "occupants in good faith" of land acquired by the state who do not hold title for such land.¹⁸ An occupant in good faith is a "bona fide" occupant. On the other hand, under the Constitution, those who have acquired land illegally are not regarded as deserving any compensation.¹⁹

In addition to Article 40, Chapter Five of the Constitution is relevant to compulsory acquisition. This chapter, entitled "Land and Environment," is divided into two parts. Part 1 deals with land, and Part 2 deals with environment and natural resources. Part 1 of Chapter 5, articles 60 – 68, describes the principles of land policy. Land should be held, used and managed in a manner that is equitable, efficient, productive and sustainable and in accordance with security of land rights, sound conservation and protection of ecologically sensitive areas.²⁰ These principles must be implemented through a national land policy reviewed regularly by the national government and through legislation.²¹

4.3 Land Tenure System in Kenya

Land tenure in Kenya is classified as public, community or private.²² Public land consists of government forests (other than those "lawfully held, managed or used by specific communities as community forest, grazing areas or shrines"²³), government game reserves, water catchment areas, national parks, government animal sanctuaries and specially protected areas.²⁴ The National Land Commission will manage public land.²⁵ Community land includes land that is "lawfully held, managed or used by specific communities as community forest, grazing areas or shrines," and "ancestral lands and lands traditionally occupied by hunter-gatherer communities."²⁶ Rights are also held through traditional African systems, and rights that derive from the English system introduced and maintained through laws enacted by colonial and then the national parliament. The former is loosely known as customary tenure bound through traditional rules (customary law). The latter

¹⁸ Constitution of Kenya. *Id.* at art. 40(5).

¹⁹ Constitution of Kenya. *Id.* at art. 40(3).

²⁰ *Id.* at art. 60.

²¹ *Id.* at art. 60(2).

²² *Id.* at art. 61.

²³ *Id.* at art. 63(d)(i).

²⁴ *Id.* at art. 62(g).

²⁵ *Id.* at arts. 62(3), 67(2)s (a).

²⁶ *Id.* at art. 63(d)(i) and (ii).

body of law is referred to as statutory tenure, secured and expressed through national law, in various Act of parliament e.g. Land Act 2012, Land Registration Act, 2012, Trust Land Act (cap 288) of the Laws of Kenya).

Customary Land Tenure

This refers to unwritten land ownership practices by certain communities under customary law. Kenya being a diverse country in terms of its ethnic composition has multiple customary tenure systems, which vary mainly due to different agricultural practices, climatic conditions and cultural practices. However most customary tenure systems exhibit number of similar characteristics as follows: First, individuals or groups by virtue of their membership in some social unit of production or political community have guaranteed rights of access to land and other natural resources. Individuals or families thus claim property rights by virtue of their affiliation to the group.

Freehold Tenure

This tenure confers the greatest interest in land called absolute right of ownership or possession of land for an indefinite period of time, or in perpetuity. The Land Registration Act, 2012, governs freehold land. The Act provides that the registration of a person as the proprietor of the land vests in that person the absolute ownership of that land together with all rights, privileges relating thereto. A freehold title generally has no restriction as to the use and occupation but in practice there are conditional freeholds, which restrict the use for say agricultural or ranching purposes only. Land individualization was demanded by the colonial settlers who required legal guarantee for the private ownership of land without which they were reluctant to invest.

Leasehold Tenure

Leasehold is an interest in land for a definite term of years and may be granted by a freeholder usually subject to the payment of a fee or rent and is subject also to certain conditions which must be observed e.g. relating to developments and usage. Leases are also granted by the government for government land, the local authorities for trust land and by individuals or organizations owning freehold land. The maximum term of government leases granted in Kenya is 99 years for agricultural land and urban plots. There are few cases of 33 years leases granted by government in respect of urban trust lands. The local authorities have granted leases for 50 and 30 years as appropriate.

Public Tenure

This is where land owned by the Government for her own purpose and which includes unutilized or un-alienated government land reserved for future use by the Government itself or may be available to the general public for various uses. The land is administered under the Land Act 2012 (LA). These lands were vested in the

president and who has, normally exercised this power through the Commissioner of Lands, to allocate or make grants of any estates, interests or rights in or over un-alienated government land. However, the new constitution grants those rights to the National Land Commission (NLC) which is governed by the National Land Commission Act, 2012 that specifies the role of NLC as:

1. *To identify public land, prepare and keep a database of all public land, which shall be geo-referenced and authenticated by the statutory body responsible for survey;*
2. *Evaluate all parcels of public land based on land capability classification, land resources mapping consideration, overall potential for use, and resource evaluation data for land use planning; and*
3. *Acquire land for public purposes*
4. *Solve land disputes and deal with historical land injustices*
5. *Share data with the public and relevant institutions in order to discharge their respective functions and powers under this Act; or*
6. *May require the land to be used for specified purposes and subject to such conditions, covenants, encumbrances or reservations as are specified in the relevant order or other instrument²⁷.*

Categories of government land include forest reserves, other government reserves, alienated and un-alienated government land, national parks, townships and other urban centers and open water bodies.’ The Lands Act does not contain any notion of trusteeship by government of the land to her people.

Public Resources on Public Land

Notwithstanding the fore going, it is a common law doctrine to the effect that common property resources such as rivers, forests and parks are held by the state in trust for the general public. Consequently, the state cannot alienate these resources or use them in a way detrimental to public interest. This is the doctrine that would ensure that public land cannot be alienated or committed to waste to the detriment of public interest. It is the case that the statutory frameworks for land ownership in Kenya is heavily influenced by common law jurisprudence on land ownership-the owner’s rights include the rights of use and abuse. In Kenya however, the development of physical planning legislation has vested in the state the cumulative rights of other landowners. The regulatory power is referred to as police power.

4.4 Land Act, 2012

The Land Act ²⁸(“LA”) is the Kenya’s framework legislation regulating compulsory acquisition of land (i.e. land, houses, easements etc.). The LA was adopted on 2nd May 2012 and provides for sustainable administration and management of land and land based resources including compulsory acquisition.

²⁷ National Land Commission Act, 2012, Section II, article 5(1)

²⁸ Land Act, 2012.

4.5 The Land Laws (Amendment) Act 2016

The Land Laws (Amendment) Act, 2016 (No. 28 of 2016) was assented to by the President on 31 August, 2016 and came into effect on 21 September, 2016.

The Land Laws (Amendment) Act, 2016 revises the Land Act, 2012, the Land Registration Act, 2012 and National Land Commission Act, 2012. It also sets out regulations to give effect to Articles 67 (2) (e) and 68 (c) (i) of The Constitution of Kenya which deal with the National Land Commission's function of initiating investigations into present or historical land injustices and reparation and, prescribed minimum and maximum land holding acreages for private land respectively.

4.6 Land Acquisition Process

Proof that compulsory possession is for public good

It is very explicit in the Land Act, 2012, Section 107, that whenever the national or county government is satisfied that it may be necessary to acquire some particular land under section 110 of Land Act 2012, the possession of the land must be necessary for public purpose or public interest, such as, in the interests of public defence, public safety, public order, public morality, public health, urban and planning, or the development or utilization of any property in such manner as to promote the public benefit. Irrigation and drainage are explicitly identified as qualifying for land acquisition as public utility and the necessity therefore is such as to afford reasonable justification for the causing of any hardship that may result to any person having right over the property, and so certifies in writing, possession of such land may be taken.

Respective Government agency or cabinet must seek approval of NLC

The respective Cabinet Secretary or Government agency or the County Executive Committee Member must submit a request for acquisition of private land to the NLC to acquire the land on its behalf. The Commission will prescribe a criteria and guidelines to be adhered to by the acquiring authorities in the acquisition of land. It is important to note that if the NLC is constituted prior to conclusion of land acquisition, it could prescribe criteria and guidelines necessitating variations or revisions to the current RAP. Similar, the Commission has powers to reject a request of an acquiring authority, to undertake an acquisition if it establishes that the request does not meet the requirements prescribed.

Inspection of Land to be acquired

NLC may physically ascertain or satisfy itself whether the intended land is suitable for the public purpose, which the applying authority intends to use as specified. If it certifies that indeed the land is required for public purpose, it shall express the satisfaction in writing and serve necessary notices to land owners and or approve the request made by acquiring authority intending to acquire land.

Publication of notice of intention to acquire

Upon approval, NLC shall publish a notice of intention to acquire the land in the *Kenya Gazette and County Gazette*.²⁹ It will then serve a copy of the notice to every person interested in the land and deposit the same copy to the Registrar³⁰ The courts have strictly interpreted this provision, requiring that the notice include the description of the land, indicate the public purpose for which the land is being acquired and state the name of the acquiring public body.³¹ NLC shall ensure that the provisions are included in her notice.

The Land Registrar shall then make entry in the master register on the intention to acquire as the office responsible for survey, at both national and county level, geo-references the land intended for acquisition.

Serve the notice of inquiry

Thirty days after the publication of the Notice of Intention to Acquire, NLC will schedule a hearing for public inquiry. NLC must publish notice of this meeting in the *Kenya Gazette and County gazette 15 days before the inquiry meeting* and serve the notice on every person interested in the land to be acquired. Such notice must instruct owner of land to deliver to the NLC, no later than the date of the inquiry, a written claim for compensation.³²

Holding of a public hearing

NLC then convenes a public hearing not earlier than 30 days after publication of the Notice of Intention to Acquire. On the date of the hearing, NLC must conduct a full inquiry to determine the number of individuals who have legitimate claims on the land, the land value and the amount of compensation payable to each legitimate claimant.³³ Besides, at the hearing, the Commission shall – make full inquiry into and determine who are the persons interested in the land; and receive written claims of compensation from those interested in the land. For the purposes of an inquiry, the Commission shall have all the powers of the Court to summon and examine

²⁹ The *Kenya Gazette* is the official government journal in Kenya published by the Government Printing Press.

³⁰ Land Act, 2012, 107

³¹ Government of Kenya 1994. *Coastal Aquaculture Limited v. The Commissioner of Lands and Settlement and the Minister of Lands and Settlements*. Mombasa H.C. Misc. Appl., No. 55 of 1994, http://www.kenyalaw.org/CaseSearch/case_download.php?go=97115264151454584840489&link=, accessed May 25, 2011.

This ruling was upheld by the Court of Appeal. *Coastal Aquaculture Limited v. the Commissioner of Lands and Settlement and the Minister of Lands and Settlements*. Nairobi. No. 252 of 1996, http://www.kenyalaw.org/CaseSearch/view_preview1.php?link=49186237036025529910634, accessed May 25, 2011.

³² Land Act, 2012 (112).

³³ *Id.* at article 112.

witnesses, including the persons interested in the land, to administer oaths and affirmations and to compel the production and delivery to the Commission (NLC) of documents of title to the land.

The public body for whose purposes the land is being acquired, and every person interested in the land, is entitled to be heard, to produce evidence and to call and to question witnesses at an inquiry. It will also provide opportunity to land owners to hear the justification of the public authority in laying claims to acquire the land.

Valuation of the land

Part III of the Land Act 2012, section 113 (2a) states that “the Commission shall determine the value of land with conclusive evidence of (i) the size of land to be acquired; (ii) the value, in the opinion of the Commission, of the land; (iii) the amount of compensation payable, whether the owners of land have or have not appeared at the inquiry.” This can be interpreted that NLC must determine the value of the land accordingly and pay appropriate just compensation in accordance with the principles and formulae that it will develop. Nonetheless, just compensation³⁴ could also be interpreted as market rate. The final award on the value of the land shall be determined by NLC and shall not be invalidated by reason of discrepancy, which may be found to exist in the area.

Matters to be considered in determining compensation:

The market value of the property, which is determined at the date of the publication of the acquisition notice, must be considered.³⁵ Determination of the value has to take into consideration the conditions of the title and the regulations that classify the land use e.g. agricultural, residential, commercial or industrial.

Increased market value is disregarded when:

- It is accrued by improvements made within two years before the date of the publication of the acquisition notice, unless it is proved that such improvement was made in good faith and not in contemplation of the proceedings for compulsory acquisition.
- It is accrued by land use contrary to the law or detrimental to the health of the occupiers of the premises or public health.
- Any damages sustained or likely to be sustained by reason of severing such land from other land owned by the claimant.
- Any damage sustained or likely to be sustained if the acquisition of the land had negative effects on other property owned by the claimant.

³⁴ Schedule explaining ‘just compensation’ has not been assessed and released by NLC. The Land Act 2012 say NLC should develop the schedule.

³⁵ *Id.* at article 112 and article 111.

- Reasonable expenses, if as a consequence of the acquisition, the claimant was compelled to change his residence or place of business (i.e., compensation for disruption to the claimant's life).
- Any damage from loss of profits over the land occurring between the date of the publication of the acquisition notice and the date the NLC takes possession of the land.³⁶

Matters not to be considered in determining compensation:

- The degree of urgency, which has led to the acquisition.
- Any disinclination of the person's interest to part with the land.
- Damages sustained by the claimant, which will not represent a good cause of action.
- Damages, which are likely to be caused to the land after the publication of the acquisition notice or as a consequence of the future, land use.
- Increased land value accrued by its future use.
- Any development at the time of acquisition notice, unless these improvements were necessary for maintaining the land.³⁷

Valuation of Land for Pipeline

The sewerage pipeline that will serve the project area will pass on land for 92 PAHs who have legal title over the land even though it is a riparian reserve. This RAP proposes that the land be acquired using the easement approach where the land owned by the PAHs will not be fully purchased but will instead be acquired as a wayleave.

Methodology

The right to lay a pipe in another person's land is frequently called "an easement". Although, the right to lay a pipe in another person's land is sometimes referred to as "an easement", such a right can rarely be an easement in the true legal sense of the word. It is usually a particular form of licence called a wayleave.

Wayleaves

Wayleaves are normally created when two parties agree in writing that the grantor will permit the grantee to use part of his/her land for a wayleave. This agreement may be in the form of an exchange of letters or a more formal document like a deed that will attract a stamp duty. Another form of agreement would arise where, in the terms of a conveyance, a restrictive covenant creates a wayleave for the benefit of the seller over the purchasers' land.

³⁶ Schedule 2 governing compensation 2000.

³⁷ Schedule 3 governing compensation for compulsory acquisition.

Many wayleaves are negotiated between owners of land and statutory authorities holding compulsory purchase powers. The authority may never exercise those powers, but their presence does lead to an express agreement between the parties. Where statutory powers have to be exercised, the method constitutes acquisition of a legal estate. The owner of the land will be entitled to a notice to treat following the compulsory purchase procedure under the Land Act 2012. The owner of the land subject to the wayleave will be compensated as if a legal estate was being acquired. Betts and Kent (1988) state that payments made by acquiring authorities and undertakings should be broken into two distinct headings:

- Consideration for acquiring the wayleave (i.e. capital value of that part of that land subject to the wayleave): and,
- Compensation for the damage caused in the laying the pipe (i.e. compensation for the disturbance, severance and injurious affection where they apply).

Basis of Valuation

The value of an interest in land can be affected, due to a wayleave, in a number of ways as follows:

- 1 The depreciation in the value of the land due to the wayleave. The existence of the wayleave pre-supposes a right over the grantor's land. Such a right will restrict the grantor's right to use the land himself. Included under this is the "hope" value, which is attached to the value of an interest in land. The possibility of future development, whether immediate or far postponed, will attract to a land a value higher than the existing use value. A notice to treat will require that the value be calculated as at the date of the notice to treat. Hence one must consider only the depreciation in the present value of any potential change of use, caused by the appearance of a wayleave.
- 2 Damage due to constructional operation or the laying of a pipe must entail disturbance of the surface of the soil together with the crops growing thereon.
- 3 Injurious affection and disturbance to adjoining land. This refers not only to the land over or below the wayleave but also to adjoining lands. The presence of the wayleave may have a detrimental effect on the value of adjoining land. The amount of award for compensation will in practice depend on the following matters:

Length of the wayleave: the compensation for the damage by the laying of the pipe should be related to the length of the pipe and its position in the field rather than the total area of the field.

Width of wayleave: There are number of widths to be considered which affect the wayleave. These are:

- Width of the land sterilized due to the presence of the pipe.
- Width of the land affected by pipe laying.
- Width of the wayleave if defined.
- Width of working strip used in laying the pipe.

Width of the land sterilized will include the strip on which the pipe is to be laid and a strip of land 1.5 metres on either side where certain operations such as building works are forbidden. The width of land sterilized may therefore be: width of the pipe plus 1.5 metres of either side.

Width of the land affected by pipe laying arises because the digging of a deep trench and the laying of a pipe will cause damage that will take so long to heal that it can be referred to as permanent damage. It is in this part that the tilth has been destroyed and the subsoil has become mingled with the topsoil. The width of the land affected during the construction exceeds the width of the land sterilized. The width of the working strip used in laying the pipe will be the area of land used by the pipe laying gang.

Depth of pipe: This is important because pipes are laid at least 750 mm below ground level in order to minimize the risk of obstructing cultivations. Shallower depths restrict the amount of cultivations possible and hence increase the amount of compensation payable.

In Britain, lands tribunals have recommended the basis of calculation for land taken as "laid length" at a price per metre at 50 percent of the value of freehold land. Many authorities make substantial offers well above the rule of thumb established by the tribunals. With respect to damage caused by the laying of the pipe, the valuer should be guided by two principals (Bents and Kent, 1988:549):

- 4 The claimant is entitled to be left in no worse a position than he would have been had the event not taken place and where there is no other means of restitution.
- 5 It is the duty of the claimant to mitigate wherever possible any claim that may arise (i.e. the list of items will vary with circumstances).

Award of compensation

The Land Act does not stipulate that compensation must be in the form of money only. Under the Land Act 2012 section 117, the State can award a grant of land in lieu of money compensation ("land for land"), provided the value of the land awarded does not exceed the value of the money compensation that would have

been allowable.³⁸The law could be interpreted that any dispossessed person shall be awarded the market value of the land.³⁹ The new law is silent on relocation support or disturbance allowance support.

Upon the conclusion of the inquiry, and once the NLC has determined the amount of compensation, NLC will prepare and serves a written award of compensation to each legitimate claimant.⁴⁰NLC will publish these awards, which will be considered “final and conclusive evidence” of the area of the land to be acquired, the value of the land and the amount payable as compensation.⁴¹ Land Act, Section 115 further stipulates that an award shall not be invalidated by reason only of a discrepancy between the area specified in the award and the actual area of the land. Compensation cannot include attorney’s fees, costs of obtaining advice, and costs incurred in preparing and submitting written claims.

Payment of Compensation

A notice of award and offer of compensation shall be served to each person by the Commission. Section 120 provides that “first offer compensation shall be paid promptly” to all persons interested in land.⁴² Section 119 provides a different condition and states that the NLC “as soon as practicable” will pay such compensation.⁴³ Where such amount is not paid on or before the taking of the land, the NLC must pay interest on the awarded amount at the market rate yearly, calculated from the date the State takes possession until the date of the payment.⁴⁴

In cases of dispute, the Commission may at any time pay the amount of the compensation into a special compensation account held by the Commission, notifying owner of land accordingly. If the amount of any compensation awarded is not paid, the Commission shall on or before the taking of possession of the land, open a special account into which the Commission shall pay interest on the amount awarded at the rate prevailing bank rates from the time of taking possession until the time of payment.

Transfer of Possession and Ownership to the State

Once first offer payment has been awarded, the NLC will serves notice to landowners in the property indicating the date the Government will take possession. Upon taking possession of land, the commission shall ensure payment of just compensation in full. When this has been done, NLC removes the ownership

³⁸ *Land Act*, 117.

³⁹ *Land Act*, Schedule

⁴⁰ *Land Act*, 115

⁴¹ *Land Act*, 115

⁴² *Land Act*, This language reflects the language of the Kenya Constitution, 1963.

⁴³ *Land Act*, 119

⁴⁴ *Constitution of Kenya*, article 162

of private land from the register of private ownership and the land is vested in the national or county Government as public land free from any encumbrances.⁴⁵

On the other side also, the Commission has also the power to obtain temporary occupation of land. However, the commission shall as soon as is practicable, before taking possession, pay full and just compensation to all persons interested in the land.

In cases of where there is an urgent necessity for the acquisition of land, and it would be contrary to the public interest for the acquisition to be delayed by following the normal procedures of compulsory acquisition under this Act, the Commission may take possession of uncultivated or pasture or arable land upon the expiration of fifteen days from the date of publication of the notice of intention to acquire.

On the expiration of that time NLC shall, notwithstanding that no award has been made, take possession of that land. If the documents evidencing title to the land acquired have not been previously delivered, the Commission shall, in writing, require the person having possession of the documents of title to deliver them to the Registrar, and thereupon that person shall forthwith deliver the documents to the Registrar.

On receipt of the documents of title, the Registrar shall – cancel the title documents if the whole of the land comprised in the documents has been acquired; if only part of the land comprised in the documents has been acquired, the Registrar shall register the resultant parcels and cause to be issued, to the parties, title documents in respect of the resultant parcels. If the documents are not forthcoming, the Registrar will cause an entry to be made in the register recording the acquisition of the land under this Act.

Opportunity for Appeal

The Kenya Constitution establishes Environment and Land Court⁴⁶. Article 162 of the constitution provides for the creation of specialized courts to handle all matters on land and the environment. Such a court will have the status and powers of a High Court in every respect. Article 159 on the principles of judicial authority, indicates that courts will endeavor to encourage application of alternative dispute resolution mechanisms, including traditional ones, so long as they are consistent with the constitution. Section 20, of the Environment and Land Court Act, 2011 empowers the Environment and Land Court, on its own motion, or on application of the parties to a dispute, to direct the application of alternative dispute resolution (ADR), including traditional dispute resolution mechanisms.

⁴⁵ Land Act, 115 and 116

⁴⁶ Land Act 2012, Section128

Any person whose land has been compulsorily acquired may petition the Environment and Land Court for redress with respect to:

- *The determination of such person's right over the land;*
- *The amount offered in compensation; and*
- *The amount offered in compensation for damages for temporary dispossession in the case of the Government's withdrawal of its acquisition of the land.*⁴⁷

Parties will pay fees as determined by Environment and Land Court or the court may choose to waive them completely or in part on grounds of financial hardship.⁴⁸

4.7 Children and Orphans Provision of Land Possession

The Land Act 2012, Part III, section 27⁴⁹ recognizes the capacity of a child as being capable of holding title to land. However, this can only happen through a trustee and such a child shall be in the same position as an adult with regard to child's liability and obligation to the land.

4.8 National Land Commission Act 2012

The National Land Commission (NLC) 2012 will undertake compensation. NLC is an independent government commission whose establishment was provided for by the Constitution of Kenya, 2010 to, amongst other things, manage public land on behalf of the national and county governments, initiate investigations into present or historical land injustices and recommend appropriate redress, and monitor and have oversight responsibilities over land use planning throughout the country. [1] It was officially established under The National Land Commission Act, 2012. Pursuant to

Articles 67(2) of the Constitution, the functions of the Commission are –

1. to manage public land on behalf of the national and county governments;
2. Compulsory acquire land for national and county governments
3. Compensate acquired land on behalf of national and County government
4. To recommend a national land policy to the national government;
5. To advise the national government on a comprehensive programme for the registration of title in land throughout Kenya;
6. To conduct research related to land and the use of natural resources, and make recommendations to appropriate authorities;

⁴⁷ *Land Acquisition Act.* at article 29(7).

⁴⁸ *Land Acquisition Act* at article 43.

⁴⁹ "A child shall be capable of holding title to land through a trustee and such child be in the same position as an adult with regard to the child's liability and obligations to the land".

7. To initiate investigations, on its own initiative or on a complaint, into present or historical land injustices, and recommend appropriate redress;
8. To encourage the application of traditional dispute resolution mechanisms in land conflicts;
9. To assess tax on land and premiums on immovable property in any area designated by law; and
10. Monitor and have oversight responsibilities over land use planning throughout the country.

Under the National Land Commission Act, the Commission shall:

- On behalf of, and with the consent of the national and county governments, alienate public land;
- Monitor the registration of all rights and interests in land;
- Ensure that public land and land under the management of designated state agencies are sustainably managed for their intended purpose and for future generations;
- Develop and maintain an effective land information management system at national and county levels;
- Manage and administer all unregistered trust land and unregistered community land on behalf of the county government; and
- Develop and encourage alternative dispute resolution mechanisms in land dispute handling and management.
- Implement Settlement programmes on behalf of national and county governments as outlined in section 134 of the Land Act.
- Administer the Land Settlement Fund in accordance with section 135 of Land Act 2012
- Manage the Land Compensation Fund
- Identify ecologically sensitive areas that are within public land and demarcate and take any other justified action on those areas and act to prevent environmental degradation and climate change in accordance with the Land Act.
- Reserve public land for the establishment of approved settlement programmes, and where public land is not available, purchase private land subject to the Public Procurement and Disposal Act, 2005 or any other law as provided for in section 134 (5) of the Land Act.
- Set aside land for investment purposes in accordance with section 12(3) of the Land Act.
- Approve compulsory acquisitions, wayleaves, easements and analogous rights.
- Ensure that the investments, in land benefit local communities and their economies.

- Make regulations prescribing the criteria for allocation of public land, such regulations to prescribe forms of ownership and access to land under all tenure systems.
- The procedure and manner of setting aside land for investment should respect mechanisms of benefit sharing with local communities.

As a result, NLC will compensate all affected PAHs, since legally they are the constitutional body charged with this responsibility.

4.9 The Valuers Act

Valuation of land is a critical aspect of compulsory acquisition practice and compensation. The National Land Commission based on land valuation determined by registered valuers will make compensation awards. Besides, the Valuers Act⁵⁰ establishes the Valuers Registration Board, which regulates the activities and practice of registered valuers. All valuers must be registered with the Board to practice in Kenya. The Board shall keep and maintain the names of registered valuers, which shall include the date of entry in the register; the address of the person registered the qualification of the person and any other relevant particular that the Board may find necessary.

As of March 2011, there were 285 registered valuers in Kenya.⁵¹ The Valuers Act does not provide for a description of the valuation procedures and methods. RSIP RAP team has made use of the services of registered valuers who are approved by Valuers Registration Board.

Under the Valuers Act, professional misconduct of registered valuer will include:

- False or incorrect entry in the register;
- False or misleading statement caused by omission or suppression of a material fact;⁵² and
- The acceptance of “any professional valuation work which involves the giving or receiving of discounts or commissions.”⁵³

In case of professional misconduct, the registered valuer is guilty of an offense punishable with a fine (not exceeding Ksh.10, 000) and/or imprisonment for three years. Fees for land valuation in case of compulsory acquisition are established based on the value of the property as “the first Kshs 400,000 at 1 per cent. Residue at 0.5 per cent”⁵⁴ and are paid by those who requested the valuation.

⁵⁰ The Valuers Act, Chapter 532, http://www.kenyalaw.org/kenyalaw/klr_app/frames.php, accessed May 25, 2011.

⁵¹ Government of Kenya, Kenya Gazette notice no. 2892, March 18, 2011. Registered and Practicing Valuers.

⁵² The Valuers Act, § 24 and Legal Notice no. 32.

⁵³ *Land Act 2012, article 128.*

⁵⁴ *Legal Notice 32.*

This Act of Parliament makes provision for parental responsibility, fostering, adoption, custody, maintenance, guardianship, care and protection of children. It also makes provision for the administration of children's institutions, gives effect to the principles of the Convention on the Rights of the Child and the African Charter on the Rights and Welfare of the Child. Section 15 states that a child shall be protected from sexual exploitation and use in prostitution, inducement or coercion to engage in any sexual activity, and exposure to obscene materials. The works contractor for this project will prepare a code of ethics which must clearly spell out steps for protecting children against any form of abuse in accordance with this Act. This will be part of the contractual agreement and award with NYEWASCO.

4.10 Matrimonial Property Act No 49 of 2013

Ownership of matrimonial property

Part III (clause 7)

States that: -

Subject to section 6(3), ownership of matrimonial property vests in the spouses according to the contribution of either spouse towards its acquisition, and shall be divided between the spouses if they divorce or their marriage is otherwise dissolved. This also includes assets like land.

Constitutional Provisions and Disability

The COK 2010, (chapter 4, part III), Application of Rights (clause 54) states:

A person with any disability is entitled: -

- (a) to be treated with dignity and respect and to be addressed and referred to in a manner that is not demeaning;
 - (b) to access educational institutions and facilities for persons with disabilities that are integrated into society to the extent compatible with the interests of the person;
 - (c) to reasonable access to all places, public transport and information;
 - (d) to use Sign language, Braille or other appropriate means of communication; and
 - (e) to access materials and devices to overcome constraint arising from the person's disability.
- (2) The State shall ensure the progressive implementation of the principle that at least five percent of the members of the public in elective and appointive bodies are persons with disabilities.

4.11 Opportunity for Appeal

The Kenya Constitution establishes Environment and Land Court⁵⁵. Article 162 of the constitution provides for the creation of specialized courts to handle all matters on land and the environment. Such a court will have the status and powers of a High

⁵⁵ Land Act 2012, Section 128

Court in every respect. Article 159 on the principles of judicial authority, indicates that courts will endeavour to encourage application of alternative dispute resolution mechanisms, including traditional ones, so long as they are consistent with the constitution. Section 20, of the Environment and Land Court Act, 2011 empowers the Environment and Land Court, on its own motion, or on application of the parties to a dispute, to direct the application of including traditional dispute resolution mechanisms.

Any person whose land has been compulsorily acquired may petition the Environment and Land Court for redress with respect to:

- The determination of such person's right over the land;
- The amount offered in compensation; and
- The amount offered in compensation for damages for temporary dispossession in the case of the Government's withdrawal of its acquisition of the land.⁵⁶

Parties will pay fees as determined by Land and Environment or the court may choose to waive them completely or in part on grounds of financial hardship.⁵⁷

4.12 World Bank Safeguard Policy on Resettlement

The World Bank Operational Policy 4.12, Framework of November 2002, is a common standard of approved principles and guidelines for compensation/resettlement for this type of project. World Bank principles should, however, be harmonised with the national laws of the subject country where the project is to be funded to the extent possible. Where there are differences, World Bank OP 4.12, applies.

World Bank's Safeguard Operational Policy O.P. 4.12 on 'Involuntary Resettlement' requires that displaced persons should be compensated at full replacement cost, assisted with relocation/resettlement and during the transition period.

4.13 World Bank Gender and Development Framework Policy

The gender and development policy framework comprises nine Operational Policies (OPs) and/or Bank Procedures (BP): five are relevant for investment lending generally, one for development policy lending, and three for safeguard policies. Three of the policies in the gender and development framework are part of the Bank's environmental and social safeguard policies include: Indigenous Peoples (OP 4.10), Involuntary Resettlement (OP 4.12), and Forests (OP4.36). The applicable policy is OP. 4.12 which is described below.

⁵⁶ Land Acquisition Act. at article 29(7).

⁵⁷ Land Acquisition Act at article 43.

OP 4.12 on Involuntary Resettlement calls for providing —displaced persons and their communities, and any host communities‡ with timely information, opportunities for consultation, participation in —planning, implementing, and monitoring resettlement, as well as accessible grievance mechanisms (Para. 13). Paragraph 8 addresses gender issues through the following requirement to pay attention to —vulnerable people “to achieve the objectives of this policy, particular attention is paid to the needs of vulnerable groups among those displaced, especially those below the poverty line, the landless, the elderly, women and children, indigenous peoples, ethnic minorities or other displaced persons who may not be protected through national land compensation legislation.” To do so, OP 4.12 (Paragraph 6 (a) (iv)) calls for —socio-economic studies‡ to include a census survey with information on vulnerable people, including women, and specifies that the implementing agency is responsible for monitoring and evaluation during project implementation, with the Bank calling on —independent monitors‡ as appropriate. (Para. 21)

4.14 Comparison of Kenya Land Laws & World Bank

Table 4-1 below outlines World Bank OP. 4.12 policy on involuntary resettlement and compares them to the Kenyan legislation on the same. Recommendations are made on the existing gaps of the Kenyan laws.

Comparative Analysis of World Bank Op 4.12 & Kenyan Resettlement Laws

Table 4-1: Comparative Analysis of World Bank OP 4.12 and Government of Kenya requirements including measures to address gaps

OP 4.12	Kenyan Legislation	Comparison	Recommendation to Address Gap
GENERAL REQUIREMENTS			
<p>World Bank OP4.12 has overall policy objectives, requiring that:</p> <ol style="list-style-type: none"> 1) Involuntary resettlement should be avoided wherever possible, or minimized, exploring all alternatives. 2) Resettlement programs should be sustainable, include meaningful consultation with affected parties, and provide benefits to the affected parties. 3) Displaced persons should be assisted in improving livelihoods etc., or at least restoring them to previous levels. 	<ol style="list-style-type: none"> 1. According to Kenyan Legislation, involuntary resettlement may occur as a result of projects implemented in public interest. 2. The Land Act, 2012 Act outlines procedures for sensitizing the affected population to the project and for consultation on implications and grievance procedures. 3. The Land Act 2012 guarantees the right to fair and just compensation in case of relocation. 	<ol style="list-style-type: none"> 1. The Land Act does not stipulate that resettlement should be avoided wherever possible; on the contrary, as long as a project is for public interest, involuntary resettlement is considered to be inevitable. 2. Same as the World Bank 3. Just and fair compensation as outlined in the Land Act 2012 is not clear and can only be determined by NLC, which can be subjective. It does not talk about improving livelihood or restoring them to pre-project status. 	<ul style="list-style-type: none"> • Ensure that resettlement issues are considered at the design stage of the project in order to avoid/ minimize resettlement. <p>Implement World Bank OP 4.12 policy - displaced should be assisted in improving their livelihood to pre-project status.</p>
OP 4.12	Kenyan Legislation	Comparison	Recommendation to Address Gap
PROCESS REQUIREMENTS			

OP 4.12	Kenyan Legislation	Comparison	Recommendation to Address Gap
<p>Consultation: Displaced persons should be meaningfully consulted and should have opportunities to participate in planning and implementing resettlement programs</p>	<p>The Land Act outlines procedures for consultation with affected population by the NLC and grievance management procedures.</p>	<p>Same as World Bank</p>	<p>Implement consultation procedures as outlined in both Kenyan legislation and World Bank.</p>
<p>Grievance: For physical resettlement, appropriate and accessible grievance mechanism will be established.</p>	<p>Land Act 2012 clearly outline the steps and process for grievance redress that includes alternative dispute resolution, re-negotiation with NLC and is backed by the judicial system through Environmental and Land Court</p>	<p>Kenyan legislation meets OP4.12 requirements.</p>	<p>N/A</p>
<p>Eligibility Criteria <i>Defined as:</i> (a) those who have formal legal rights to land (including customary and traditional rights recognized under the laws of the country); (b) those who do not have formal legal rights to land at the time the census begins but have a claim to such land or assets—provided that such claims are recognized under the laws of the country or become recognized through a process identified in the resettlement plan (see Annex 10 A, para. 7(f)); and (c) those who have no recognizable legal right or claim to the land they are occupying <i>To determine eligibility:</i> Carry out resettlement census. Cut off date for eligibility is the day when the census begins.</p>	<p>The Land Act 2012 provides that written and unwritten official or customary land rights are recognized as valid land right. The Law provides that people eligible for compensation are those holding land tenure rights Land Act also recognizes those who have interest or some claim in the land such pastoralist or who use the land for their livelihood. The constitution recognizes ‘occupants of land even if they do not have titles’ and payment made in good faith to those occupants of land. However, this does not include those who illegally acquired land</p> <p>Land Act 2012 provides for census through NLC inspection and valuation process</p>	<p>Kenya’s Land Law defines eligibility as both formal (legal) and informal (customary) owners of expropriated land. However, it does not specifically recognize all users of the land to be compensated. The constitution of Kenya on the other hand recognizes ‘occupants of land’ who do not have title and who the state has an obligation to pay in good faith when compulsory acquisition is made.</p> <p>Same as World Bank</p>	<p>Ensure ALL users (including illegal squatters, laborers, rights of access) of affected lands are included in the census survey or are paid</p> <p>Implement cut-off procedures as outlined in the RPF and Kenyan Law</p>

OP 4.12	Kenyan Legislation	Comparison	Recommendation to Address Gap
<p>Measures: Preference should be given to land based resettlement strategies for displaced persons whose livelihoods are land-based. Cash based compensation should only be made where (a) land taken for the project is a small fraction of the affected asset and the residual is economically viable; (b) active markets for lost assets exist and there is sufficient supply of land and housing; or (c) livelihoods are not land-based.</p> <p>World Bank OP4.12 Article 6(a) requires that displaced persons are provided with prompt and effective compensation at full replacement cost for losses of assets attributable directly to the project. If physical relocation is an impact, displaced persons must be provided with assistance during relocation and residential housing, housing sites and/or agricultural sites to at least equivalent standards as the previous site. Replacement cost does not take depreciation into account. In terms of valuing assets, if the residual of the asset being taken is not economically viable, compensation and assistance must be provided as if the entire asset had been taken.</p> <p>Compensation and other assistance required for relocation should be determined prior to displacement, and preparation and provision of resettlement sites with adequate facilities, where required</p>	<p>Legislation provides for land for land compensation but the Land Act 2012 does not state whether preference should be granted to land to land compensation. Land Act 2012 appears to prefer mode of compensation by the Government to the affected population.</p> <p>Land Act talks of prompt, just compensation before the acquisition of land. However, interpretation of just compensation is yet to be clearly outlined through a specific schedule defining just compensation have not been put in place.</p> <p>Attorney’s fees, cost of obtaining advice or cost incurred in preparing and making written claim not in the Land Act other than ‘just compensation’</p> <p>The Act does not out rightly stipulate assistance for relocation but we can interpret that relocation cost will be included in just compensation.</p>	<p>Land for Land provided for in the Land Act based on agreement by the PAH. Cash based compensation seems to be the preferred mode of awarding compensation to the affected population by Government of Kenya</p> <p>‘Just compensation’ as stipulated in the Land Act not yet specifically defined.</p> <p>OP 4.12 provides related land transaction fees. Land Act not clear on this.</p> <p>OP4.12 requires that displacement must not occur before all necessary measures for resettlement are in place, i.e., measures over and above simple compensation</p>	<p>Ensure that all alternative options are considered before providing cash compensation Use World Bank OP4.12 procedures in determining form of compensation</p> <p>Implement prompt and effective compensation at full replacement cost for the losses of the assets.</p> <p>Implement World Bank policy.</p> <p>Ensure that ALL resettlement options are agreed on with PAHs and put in place BEFORE displacement of affected persons.</p>

OP 4.12	Kenyan Legislation	Comparison	Recommendation to Address Gap
<p>Valuation: With regard to land and structures, “replacement cost” is defined as follows:</p> <p>For agricultural land, it is the pre-project or pre-displacement, whichever is higher, market value of land of equal productive potential or use located in the vicinity of the affected land, plus the cost of preparing the land to levels similar to those of the affected land, plus the cost of any registration and transfer taxes.</p> <p>For houses and other structures, it is the market cost of the materials to build a replacement structure with an area and quality similar to or better than those of the affected structure, or to repair a partially affected structure, plus the cost of transporting building materials to the construction site, plus the cost of any labor and contractors’ fees, plus the cost of any registration and transfer taxes.</p>	<p>Valuation is covered by the Land Act 2012 and stipulates, as already mentioned, that the affected person receive just compensation from NLC, as determined by National Land Commission. Valuers Act stipulates that a residual amount of 0.5% of the total valuation of an asset is expected to pay the valuer.</p> <p>Land Act 2012 talks of just compensation for the lost assets but it is not specific of the exact amount or procedures on the same.</p> <p>The Land Act 2012 stipulates just compensation.</p>	<p>Though one could argue that there is some form of consistency between the Kenyan Law and World Bank OP.4.12, interpretation of ‘just compensation’ has not been defined.</p> <p>Interpretation of just compensation not clear</p> <p>Interpretation of just compensation not clear.</p>	<p>Apply the World Bank OP4.12 valuation measures, as outlined in Section 6, in order to fully value all affected assets in a consistent manner.</p> <p>Apply World Bank OP4.12 on valuation and compensation measures.</p> <p>Apply World Bank OP4.12 on valuation and compensation procedures.</p>
<p>Monitor Adequate monitoring and evaluation of activities to be undertaken.</p>	<p>According to Land Act can be undertaken County Land Boards.</p>	<p>Both Kenyan Law and World Bank policy advocates for Monitoring and Evaluation</p>	<p>Implement as prescribed in the World Bank OP4.12 and Kenyan Law.</p>

Comparative Analysis of World Bank OP 4.12 & Kenya’s Requirements Relevant to the Process

Table: 4-2 Comparative Analysis of World Bank OP 4.12 and Kenya’s requirements Relevant to the Process

Category of PAHs and Type of Lost Assets	Kenyan Law	World Bank OP4.12
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Land Owners	Fair and just compensation which could be in form of cash compensation or Land for Land	Recommends land-for-land compensation. Other compensation is at replacement cost
Land Tenants	Constitution says that 'occupants of land' entitled to some level of pay in good faith. Land Act stipulates that they are entitled to some compensation based on the amount of rights they hold upon land under relevant laws. However, those who acquired land illegally not entitled to any.	PAHs are entitled to some form of compensation whatever the legal/illegal recognition of their occupancy.
Owners of Temporary Buildings	The constitution of Kenyan respects the right to private property and in case of compulsory acquisition, just compensation must be granted to the owner for the loss temporary buildings.	Entitled to in-kind compensation or cash compensation at full replacement cost including labor and relocation expenses, prior to displacement.
Owners of Permanent buildings	The constitution of Kenyan respects the right to private property and in case of compulsory acquisition, just compensation must be granted to the owner for the permanent building	Entitled to in-kind compensation or cash compensation at full replacement cost including labor and relocation expenses, prior to displacement.
Perennial Crops	Compensation for the loss of crops	As per specifications of this RPF, once approved by the Bank and disclosed at the Bank info shop,

5 PROJECT DISPLACEMENT IMPACTS

5.1 Minimizing Displacement and Social Impacts

The project has deliberately routed the water supply pipelines along the RoW and in effect, reducing displacement and social impacts. Additional measures taken or steps to be taken to reduce impact include:

- Fully compensating PAHs before project commencement including 15% disturbance allowance

5.2 Impact on Land: The Project-Affected Area

The proposed project will have **impact** on land due to the fact that there will be easement of land from the **10** PAPs who are all private land owners (possess the necessary documents to show ownership). During the socio-economic survey, it was further observed that there are crops and trees which will be affected hence in equal measure, compensation of this nature will occur. There are a total of **158 encroachers** on the ROW and will have no form of entitlement to land compensation but will be entitled to compensation for their crops and trees which will be affected.

5.3 Impacts on People and Livelihoods

A comprehensive census of Project-Affected People has been carried during the preparation of this RAP. This census has included:

- The inventory of all assets including their measurement and description,
- The census of Project-Affected People, including the administration of a socio-economic questionnaire,
- The identification of vulnerable households.

5.4 Overview of the Results of the Census

The total number of PAHs is **168**. **Table 5-1** below shows the breakdown of these numbers for the affected persons.

Table 5-1: Summary Results of the Census

Area	# of PAHs
Gatende	2
King'ong'o	1
Kamakwa	87
Skuta	13
Gitathini	13
Karingaini	15
Ngangarithi	21
Githwawariga	1

Nyawiras	1
Classic	1
Kandara	13

5.5 Impact on Commercial Structures

There are no structures affected in the project area be they residential or commercial affected by the proposed project.

5.6 Impact on Public and Community Infrastructure

The project will not lead to the displacement of any public or community assets and infrastructure.

5.7 Impact on Businesses

There are no businesses/ enterprises on the ROW that will be directly affected as a result of the proposed project.

5.8 Impact on Cultural Sites

There are no cultural sites like graves, shrines along the project route.

5.9 Impact During Maintenance of Lines

It is envisaged that during the project operation, leakages and blockage of the pipeline may warrant the need to access the pipeline routing to fix the problem. This may cause disturbances to the PAH and this RAP recommends that any disturbances arising as a result of maintenance of the pipeline be compensated through valuation of the damage/disturbance and compensating for the same by NYEWASCO.

5.10 Labour Influx Impacts

Local labour requirements: Construction of the sewerage will employ a number of people. In practice, the level of construction employment available to local workers will be focused on skilled, unskilled and lower skilled workers. Employment during operation will be much more limited and focused principally in maintenance of the pipeline and will not require any form of significant labour to trigger influx.

It is considered that construction of projects may affect the demographic structure of local communities. Indirectly results of the development activities might affect population growth. The following demographic processes normally take place as a result of influx of workers:

- In-migration: People from other areas move to the construction area in search of new opportunities.
- Presence of temporary workers: Short-term influx of construction workers during the construction phase of the project. Another important factor to consider is that in Kenya, with its high levels of unemployment, any new project will lead to an influx of people to the area.
- Young population: Especially population at working age, can become much easily part of any potential population movement. In brief, the need for unskilled or semi-skilled labor force increases the possibility of employment, and thus, leads to in-migration.
- Increase in population: Due to the arrival of workers from outside near to the settlements close to major and minor camp sites, total population in these settlements will increase, even temporarily.

5.11 Project Characteristics Not influencing In-Migration

7. The Project is not expected to stimulate in-migration along the project route due to the low numbers of labourers that will be needed.
8. The WSP will employ local labourers from within the project areas as a way of job creation and no external workers from without the area are expected.
9. The type of labour required for the construction will be mostly manual (use of hand held implements) with limited mechanical works and hence majority of the work will simply require manual labour hence not necessitating skilled labour which could trigger influx.
10. Project demand for goods and services: The scale of the Project will not generate high expectations around opportunities associated with the supply chain. Demand from the construction goods and services in the local study area will not be high during construction and operation to be a strong pull factor.
11. Perceptions of opportunity associated with construction camps: there will be no construction camps in view of the fact that local workers will be used and the magnitude of the project. There may be a small operational site used by the contractor (site office) but not for accommodation. Construction camps are likely to act as a focus for in-migration with people looking for work and other economic opportunities associated with the Project workforce.

6 RESETTLEMENT COMPENSATION STRATEGIES

6.1 COMPENSATION FRAMEWORK

The constitution allows for the national and county governments to acquire land in the public interest. The assessment for compensation under this RAP is, therefore, statutory and all steps have been taken to comply with the statutory provisions.

This is also in relation to the World Bank OP 4.12 procedures that spell out who is entitled to resettlement compensation as a result of involuntary displacement due to development projects. According to the World Bank OP 4.12 procedures, the following PAHs will be eligible for compensation:

- Those who have formal rights to land (including statutory rights of occupancy recognized under Kenyan law);
- Those who do not have formal legal rights to land at the time of PAH census but have a claim to such land or assets provided that such claims are recognized under Kenyan laws, or become recognized through a process identified in the resettlement and compensation plan; and
- Those who have no claim to land they are occupying or using.

6.2 Compensation Principles

The compensation principles to be followed are derived from the national legislation and the World Bank OP 4.12 procedures on involuntary resettlement. These principles, including the valuation procedures, were all explained to the PAHs and other community members during the community dialogues and stakeholder consultations.

- i. Resettlement and compensation of PAHs will be carried out in compliance with relevant Kenyan laws and WB standards.
- ii. All PAHs physically or economically displaced shall be adequately, promptly and equitably compensated before the commencement of works at the project-affected sites. All efforts will be taken to provide necessary assistance for PAHs to restore their livelihoods.
- iii. Special consideration will be given to especially disadvantaged and/or vulnerable people such as women, children, the very old and the unemployed. Provision will be made to enhance their rights to resettlement and compensation payments. For example, the consent of spouses and children where it applies shall be a sought prerequisite for compensation payment, as provided by the Land Act (2012).
- iv. The project will promote and provide in-kind compensation as an option for especially vulnerable groups and project affected community

resources and facilities.

- (a) The project will consider a 15 per cent disturbance allowance in addition to the assessed compensation values for affected property.
- (b) In consideration of the differences between national legislation and the World Bank Safeguard Policy on Involuntary Resettlement, the higher of the two standards will be followed, where it best applies in this RAP, since this approach also satisfies the requirements of the lesser standard.

6.3 Eligibility for compensation

The concept of eligibility is used with respect to the definition of PAHs and the criteria for determining their qualification for compensation and other resettlement assistance.

6.4 Eligibility for Compensation and ‘cut-off’ date

The affected persons, irrespective of their status, are eligible for some form of assistance if they occupied the land or engaged in any livelihood income-generating activity at the affected sites before the entitlement ‘cut-off date’ which has been taken as 2nd **September 2017**. The entitlement ‘cut-off’ date refers to the time when the census and assessment of PAHs and their property in the project area were carried out and ended. This was explained to the community members and PAHs during community dialogues and the PAH census. Thereafter, no new cases will be entertained for compensation.

Upon completion of the census and asset inventory surveys, and in order to avoid an influx of additional persons, cut-off date was established to be **2nd September 2017**. The cut-off date was advertised, through discussions with PAHs and local leaders, via chiefs’ barazas. Those who encroach on the area after the established cut-off dates will not be eligible for compensation or assistance.

The following categories are eligible for compensation:

- (a) People who rightfully own land (formal) outside or ROW which will be acquired as a result of the expansion of the road.
- (b) People who rightfully own residential or commercial structures (outside or ROW) which will be acquired as a result of the expansion of the road.
- (c) People whose houses/structures (commercial or residential) will be affected by re-acquisition of ROW or the physical project activity implementation; (Squatters)

The list of the identified PAHs is attached as **Appendix 2**. During the community and public consultations, compensation alternatives were explained to the PAHs and other stakeholders. The strategy for income restoration is discussed below.

6.4.1 Eligibility

Both in principle and in the context of the Project, eligibility for compensation for displacement defines:

- Which losses of assets and income are compensated under the project, and which are not;
- Who is entitled to receive that compensation, and who is not; and
- What evidence is expected in order to support a claim for compensation?

These eligible losses and entitlements are elaborated in a detailed Entitlement Matrix (see table 20).

6.4.2 Exclusion For Eligibility

As described in earlier section of this RAP, all involuntary displacement (resettlement) is eligible for compensation with the exception of six main categories of loss, which are explicitly classified as ineligible for compensation:

- a) Losses arising from structures or activities in the ROW, or in any of the sub-project areas impacted by the Project, that post-date the cut-off date;
- b) Losses claimed on the basis of intention to use the land for a particular purpose (actual prior investment in plans and permissions may be compensated, but expected future value arising from proposed future investments is excluded);
- c) Losses arising from structures or activities outside the ROW [fully justified exceptions could be considered by the Grievance Redress Mechanism (GRM)];
- d) Losses claimed on a fraudulent basis or by material misrepresentation of facts e.g. of identity, ownership, employment, or nature of asset or use of land.

5.1.1 Ownership Category and Category of Losses

The categories of eligible losses and PAHs eligible for compensation are those experiencing permanent or temporary losses of the following assets:

- a) Land (legal/formal land ownership) as per Land Act 2012
- b) Structures (business or residential)
- c) Informal business (stand owner, business operator or rent tenant, but not informal sub-tenants)

Thus, all eligible affected people are entitled to appropriate compensation regardless of whether or not they have legal rights to the land. Eligibility for compensation does not create or confer a right where none previously existed – e.g. it does not make legal the illegal occupation of land.

6.5 FORMS OF COMPENSATION

6.5.1 Cash Compensation

This strategy will be through adequate and prompt monetary compensation and will apply to all the PAHs. This strategy will include cash compensation for property, land and other resettlement assistance including disturbance allowance to enable all category of PAHs to restore their livelihoods as described in the entitlement matrix. This strategy was arrived at after consideration of the following factors:

- (a) **Ten (10)** of the PAHs are land owners with formal/customary tenure and thus entitled to land compensation.
- (b) The other PAHs amounting to **158** in number do not have formal land rights and have encroached into the RoW and will be compensated for trees and crops
- (c) The PAHs also prefer cash compensation as opposed to in-kind compensation as demonstrated by the results of the socio-economic survey which indicated that a high percentage of PAHs have a preference to cash compensation.

5.1.2 Replacement In Kind

The project will promote and provide in-kind compensation as an option especially vulnerable groups and project affected community resources and facilities. This RAP provides for the following in-kind compensations:

- (i) Vehicular and pedestrian access from tarmac roadways: works contractor to restore access (in-kind only). Appropriate language to this effect is included in the tender documents/BOQ;
- (ii) Relocation of public utilities including power and communication lines, sanitation facilities will be replaced by the contractor and is part of the contractual agreement. Relocation of these services will be undertaken with minimal disruption of the services to the local communities and all location of services will be identified by contractor in collaboration with utility providers and adequate notice given to the local communities and alternatives provided in advance in cases where disruption is inevitable.

5.1.3 Educational Facilities/Schools

The project does not impact or displace any educational facilities.

5.1.4 Relocation of Graves/cultural assets

The project does not impact or displace any graves or cultural assets.

5.1.5 Religious Institutions

The project does not impact or displace any religious institutions.

5.1.6 Squatters/Encroachers

Squatter are entitled compensation for structures and other assets lost other than land. They are also entitled to livelihood restoration measures and disturbance allowance as well as right to salvage. There are **158 encroachers** along this proposed sewerage pipeline route. OP 4.12 requires those without legal title to affected land may be compensated at replacement cost for their structures, land improvements, and may qualify for other resettlement and rehabilitation assistance including livelihood restoration, disturbance allowance.

6.5.2 Associated obligations, special considerations and entitlements

- Vulnerable groups

There are **0 PAHs** who meet the criteria or definition of vulnerable groups based on the census survey conducted.

5.1.7 Strategy for Property and Livelihoods Income Restoration

The resettlement measures or strategies have been developed in close consultation with community members, the PAHs and in reference to the national legal regimes, the World Bank involuntary resettlement policy. Two main strategies have been identified and are discussed below. All PAHs are aware of these options, including those who requested further consultations with other household and family members.

- **Strategic option one: Cash compensation**

This is the main strategy because the wayleave required for the project is a small proportion of the entire land owned by the PAHs and does not render the entire land useless. This strategy will be through adequate and prompt monetary compensation and will apply to the majority of the PAHs. This strategy will include cash compensation for property, land and other resettlement assistance to enable PAHs to restore their livelihoods. This strategy was arrived at after consideration of the following factors:

- (i) Most PAHs expressed the preference for cash compensation as opposed to in-kind compensation. This is due to the fact that the impact on the PAHs who will lose land is partial in the sense that it is an easement acquisition.

Therefore, compensation for temporary disturbance has been considered in the budget as 15 per cent disturbance allowance, calculated in addition to the cost of easement and/or replacement of the affected property.

Other resettlement measures that apply to the PAHs are described below:

(a) Disturbance allowance

Property and livelihood income restoration will also include a disturbance allowance that will be paid to the PAHs at the rate of 15 per cent of the value of compensation. This has been fully incorporated in the RAP and complies with both the national legislation for resettlement compensation and the World Bank requirements for PAH assistance for income and livelihoods restoration.

After compensation, it is anticipated that communities will re-establish themselves in the economic activities they were performing before the project. This is because the easement rights allow them to continue cultivating crops on the section of land where the pipe traverses up to certain depths. Accordingly, compensation must be paid upfront before project activities begin at the respective project-affected sites/areas, as provided for in the Land Act (2012), to allow PAHs to plan for the restoration of their livelihood enterprises and other necessary adjustments.

Affected households are entitled to participate in and to benefit from the targeted set of livelihood restoration programs, which were developed for this RAP:

- Financial training for the sustainable use of cash compensation (including training on the maintenance of a bank account, on small household investments, saving strategy and financial planning on the household level);
- Business skills training: facilitation of access to alternative income generating activities.

6.5.3 Cut-off Date

Upon the beginning of the census and asset inventory surveys, and in order to avoid an influx of additional persons, cut-off date was established to be **2nd September 2017**. The cut-off dates were advertised, through discussions with PAHs and local leaders, via chiefs' barazas and via the dissemination of posters in the project area. Those who encroach on the area after the established cut-off dates will not be eligible for compensation or assistance.

It is important to note that any structures or activities established in the ROW, or in areas outside of the ROW but part of the Project after the cut-off date are not eligible for compensation. Any claims for occupation prior to that date, and therefore mistakenly omitted from the Census, will be reviewed against evidence, and referred to the GRM for resolution. A summary of the entitlements is presented in the entitlement matrix, in Table 6-1 below.

Table 0-20: Entitlement Matrix

Impact	Description of affected property	Entitled person	Compensation measure
Loss Land	Partial or permanent loss of land)	Land Owner	<ul style="list-style-type: none"> ▪ Cash compensation for taking into account replacement cost for land ▪ Disturbance allowance (15%) ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.
Loss Land	Partial or permanent loss of land)	Vulnerable Land Owner	<ul style="list-style-type: none"> ▪ Cash compensation for taking into account replacement cost for land ▪ Disturbance allowance (15%) ▪ Priority in processing and disbursing of compensation ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.
Loss of Crops and Trees	Annual/perennial	Owner	<ul style="list-style-type: none"> ▪ Cash compensation ▪ Disturbance allowance (15%) ▪ Right to harvest ▪ Livelihood Restoration Program <ul style="list-style-type: none"> ○ Financial training for the sustainable use of cash compensation

			<ul style="list-style-type: none"> ○ Business skills training: facilitation of access to alternative income generating activities.
Loss of structures	Partial or permanent loss of structures	Owner	<ul style="list-style-type: none"> ▪ Cash compensation ▪ Disturbance allowance (15%) ▪ Livelihood Restoration Program ○ Financial training for the sustainable use of cash compensation ○ Business skills training: facilitation of access to alternative income generating activities.

7 VULNERABLE PEOPLE

7.1 Identification of Vulnerable People

Vulnerable people, as defined by the World Bank guidelines are people who by virtue of gender, ethnicity, age, physical or mental disability, economic disadvantage, or social status may be more adversely affected by resettlement than others and who may be limited in their ability to claim or take advantage of resettlement assistance and related development benefits. Vulnerable people potentially eligible for specific assistance under this Resettlement Action Plan are those who are affected by the Project land acquisition, compensation and resettlement activities.

The socio-economic survey results showed that there were 0 PAHs who are categorized or meet the criteria of vulnerable groups.

8 GRIEVANCE MANAGEMENT AND REDRESS

In practice, grievances and disputes that are most likely during the implementation of a resettlement program are the following:

- Misidentification of assets or mistakes in valuing them;
- Disputes over plot limits, either between the affected person and the Project, or between two neighbors;
- Dispute over the ownership of a given asset (two individuals claim to be the owner of this asset);
- Disagreement over the valuation of a plot or other asset;
- Successions, divorces, and other family issues, resulting in disputes between heirs and other family members, over ownership or ownership shares for a given asset;
- Disagreement over resettlement measures, for instance on the location of the resettlement site, on the type or standing of the proposed housing, or over the characteristics of the resettlement plot; and
- Disputed ownership of a business (for instance where the owner and the operator are different persons), which gives rise to conflicts over the compensation sharing arrangements.

This RAP provides a simple and accessible, extra-judicial mechanism for managing grievances and disputes based on explanation and mediation by third parties. Each of the affected persons will be able to trigger this mechanism, while still being able to resort to the judicial system.

Grievance management proposed in this RAP will provide **three tiers** of amicable review and settlement, with the **first tier** to be located at the **village** where the projects will be implemented.

8.1 Grievance Redress and Resettlement Committees

The GRMC are partners on the local level for RAP implementation, and will especially provide support in the following ways:

- Compensation process
- Involvement into the grievance mechanism on the village level
- Involvement into monitoring procedures, especially in monitoring of land dynamics, of progress of livelihood restoration measures and of compensation disbursement
- Maintaining a grievance log.

First Level: Village Grievance and Resettlement Committees

This RAP prefers the first level of grievance or conflict redress on RAP related issues as a result of this project and handle all forms of grievances in an amicable manner and as an alternative dispute resolution to formal process, which is normally lengthy and costly. Grievances not resolved by the village level committees will be taken to the second level.

In the affected villages as described above there will be a **Village Resettlement and Compensation Committees** and the membership will include:

- The sub locational chief,
- Assistant chiefs,
- One project affected youth,
- One project affected woman,
- One project affected male
- Farmers representative
- A representative of vulnerable PAHs,
- NYEWASCO representative
- Contractor representative (Works and Supervising Engineer)

Second Level: Sub County Mediation Committee

There will be a mediation committee at each Sub County level to handle grievances that cannot be resolved by the site level committees and membership will include:

6. One representative of the Administration; - National Government
7. One representative of County Administration; - County Government
8. One representative of NYEWASCO;
9. One representative of the construction contractor, acting as an observer
10. Three representatives of the affected people, amongst them at least one woman, chosen i.e. from community based organizations, elders.

8.2 National Land Commission (NLC)

The Land Act 2012 empowers NLC to manage public land and carry out compulsory acquisitions of land for specified public purposes. NLC has been constituted and thus legally, NLC is supposed to provide approval to the request made by NYEWASCO to acquire land. NLC is also expected to notify landholders in writing of the intention to acquire land; assist in resolving disputes related to compensation; undertake public consultation on intended acquisition; receive money from NYEWASCO for actual payment of entitlement awards to PAHs. NLC holds the authority to execute compulsory acquisition in Kenya. The Government of Kenya bears the authority for land acquisition, which is vested on the NLC by legislation. It is important to note that the NLC also has statutory powers to prescribe criteria and guidelines for land acquisition.

NLC Grievance and Appeals Process

The NLC has a grievance redress process mainly triggered at the time of award of compensation following public hearings. If a PAH is dissatisfied with the awards given by NLC, they have a right to appeal and NLC would look into the matter and determine justification. In the event that a PAH is not satisfied with the appeal made to NLC and the resolution thereof, then dispute is resolved by resorting to the legal justice system where PAH could go to the environment and land court.

8.3 Neutral 3rd Party

The RAP proposes a neutral third party for resolving of grievances before resorting to third level of dispute resolution (justice). The RAP proposes the Commission for Administration of Justice/Ombudsman or Kenya National Commission for Human Rights (KNCHR) as the neutral third party arbitrator of disputes arising from this RAP implementation.

8.4 Third Level: Resort to Justice

In case this mechanism will not allow an amicable agreement to be reached, the complainant or the defendant can resort to Justice (and could at any time even without going through the established committees).

8.5 Grievance Mechanism Steps and Procedures

STEP 1: RECEIPT OF COMPLAINT/GRIEVANCE

A verbal or written complaint from a PAH or community member will be received by a grievance officer (GO) or an assigned contact officer in a given administrative jurisdiction/authority near to community level and recorded in a grievance log which will be held in the offices of the contractor and NYEWASCOs office.

Box 1. Role of a Grievance Officer

A Grievance Officer (GO), who will be a NYEWASCO Staff, will lead the grievance mechanism. Principal responsibilities of the GO will include:

- A) Recording the grievances, both written and oral, of the affected people, categorising and prioritising them and providing solutions within a specified time period.
- B) Discussing grievances on a regular basis and coming up with decisions/actions regarding issues that can be resolved at that level.
- C) Informing the Steering Committee of serious cases within an appropriate time frame.
- D) Reporting to the aggrieved parties about developments regarding their grievances and the decisions of the Steering Committee.
- E) Providing inputs into the monitoring and evaluation process.

The grievance team will hold meetings at **Village Level** where grievances are received by a contact person who would then hand over the received complaints to the GO, for entering into the grievance log using the grievance form.

The grievance log will indicate grievances, date opened/lodged, actions taken to address or reasons why the grievance was not acted upon (e.g. the grievance was not related to the resettlement process), information provided to complainant and date on which the grievance was closed.

Grievances can be lodged at any time, either directly to the GO based at the NYEWASCO's office, contractor's site office or the sub-county offices. **A sample Grievance Form is attached as appendix 3 for use by the project** The process of lodging a complaint is outlined below:

- a) The GO will receive a complaint from the complainant.
- b) The GO will ask the claimant questions in their local language, write the answers in English and enter them in English onto the grievance form (refer to grievance registration sample form in **Appendix 3**).
- c) The local leader (representative of an independent local civil society organisation) and the complainant both sign the grievance form after they have both confirmed the accuracy of the grievance.
- d) The GO lodges the complaint in the grievance log.

STEP 2: DETERMINATION OF CORRECTIVE ACTION

If in their judgement, the grievance can be solved at this stage and the GO and a representative of a local independent civil society organisation will determine a corrective action in consultation with the aggrieved person. A description of the action, the time frame within which the action is to take place, and the party charged with implementing the action will be recorded in the grievance database.

Grievances will be resolved and the status reported back to complainants within 30 days. If more time is required, this will be clearly communicated and in advance to the aggrieved person. In cases that are not resolved within the stipulated time, detailed investigations will be undertaken and results discussed in the monthly meetings with the affected persons. In some instances, it may be appropriate to appoint independent third parties to undertake the investigations.

STEP 3: MEETING WITH THE COMPLAINANT

The proposed corrective action and the time frame in which it is to be implemented will be discussed with the complainant within 30 days of receipt of the grievance. Written agreement to proceed with the corrective action will be sought from the complainant (e.g. by use of an appropriate consent form). If no agreement is reached, Step 2 will be revisited.

STEP 4: IMPLEMENTATION OF CORRECTIVE ACTION

Agreed corrective actions will be undertaken by the project developer or its contractors within the agreed time frame. The date of the completed action will be recorded in the grievance database.

STEP 5: VERIFICATION OF CORRECTIVE ACTION

To verify satisfaction, the aggrieved person will be approached by the GO to verify that the corrective action has been implemented. A signature of the complainant will be obtained and recorded in the log and/or on the consent form (see Step 3). If the complainant is not satisfied with the outcome of the corrective action, additional steps may be undertaken to reach agreement between the parties. A sample Grievance Resolution Form is attached as Appendix 3 for use by the project. If additional corrective action is not possible alternative avenues may be pursued.

STEP 6: ACTION BY GRIEVANCE AND RESETTLEMENT COMMITTEE

If the complainant remains dissatisfied and a satisfactory resolution cannot be reached, the complaint will be handled by the Grievance Committee. A dedicated Grievance Committee will be established to assess grievances that arise from disputes and membership will include:

- One representative of the Administration; - National Government
- One representative of County Administration; - County Government
- One representative of the NYEWASCO
- acting as an observer;
- One representative of the construction contractor, acting as an observer

- Three representatives of the affected people, amongst them at least one woman, chosen i.e. from community based organizations, elders, traders.

This committee must have a quorum of at least three persons. Decisions will be reached by simple majority. The Grievance Committee should be constituted for as long as grievances are being lodged.

Once the Grievance Committee has determined its approach to the lodged grievance, this will be communicated to the GO, who will communicate this to the complainant. If satisfied, the complainant signs to acknowledge that the issue has been resolved satisfactorily. If the complainant is not satisfied, however, the complainant notes the outstanding issues, which may be re-lodged with the Grievance Committee or the complainant may proceed with judicial proceedings.

Step 7: Neutral 3rd Party

The RAP proposes a neutral third party for resolving of grievances before resorting to third level of dispute resolution (justice). The RAP proposes the Commission for Administration of Justice/Ombudsman or Kenya National Commission for Human Rights (KNCHR) as the neutral third party arbitrator of disputes arising from this RAP implementation.

STEP 8: ALTERNATIVE ACTION/JUDICIAL RECOURSE

In case this mechanism will not allow an amicable agreement to be reached, the complainant or the defendant can resort to Justice (and could at any time). The Land Act 2012 and National Land Commission Act 2012 obligate the NLC to manage grievances and disputes related to resettlement or land amicably. NLC will be expected to arbitrate or negotiate with PAHs or landowners that have any grievances concerning their compensation. The cascading structures they put in place are also expected to take up this responsibility.

8.6 Remuneration of Grievance Redress and Compensation Committee Members

All the members of the GRCCs established at the different levels will perform their duties on a voluntary basis. There will be no remuneration other than costs associated with transport, communication, meals and sitting allowance. The financial rates for the above costs will be decided upon jointly between NYEWASCO and committee members.

However, this RAP has included a budget estimate for the associated cost under the RAP implementation budget line item. Similarly, the terms of the GRCCs will be decided upon through joint consultations between NYEWASCO and the GRCCS.

8.7 Appointment of Grievance Redress and Compensation Committee Members

The members of the GRCCs will be appointed through an election process with all the affected PAHs in the project area participating. The elections will be facilitated by NYEWASCO and the local administration including national and county government.

8.8 Capacity-Building for the Grievance Officer and Grievance Committee

It will be important for the GO to be appointed based on his/her experience and training in conflict resolution through mediation and reconciliation. It will also be important for the GO to have sufficient skills in data management, including data entry, data analysis and storage. This notwithstanding, it will be important that steps are taken to orient and build the capacity of the GO as part of the project implementation team in conflict resolution procedures, such as mediation and reconciliation, and other management areas such as record-keeping, report-writing and ICT equipment management.

The Grievance Committee members will also need to be oriented to the grievance management system suggested in the RAP as adopted from the RPF. The capacities of the Grievance Committee members will also need to be built around issues of conflict identification, conflict information analysis and conflict resolution as provided for in the land legislation.

8.9 Other alternatives

The other alternative recourse suggested as a last resort is for the complainant to seek redress in formal courts of law. The constitution establishes the Land and Environment Court (high court) and empowers this court to determine disputes relating to the amount of compensation to be paid for land acquired compulsorily in the public interest.

9 MONITORING AND COMPLETION AUDIT

The purpose of monitoring and evaluation is to report on the effectiveness of the implementation of the RAP, and the outcomes and impact of compensation on the PAHs in relation to the purpose and goals of the RAP. This section describes the Monitoring and Evaluation (M&E) system for the RAP and also describes the parameters and associated indicators to be monitored, and the monitoring milestones and resources, including the persons or institutions responsible for carrying out the monitoring activities. NYEWASCO's and WSTFs' Monitoring Officer will be part of the RAP implementation team.

9.1 General Objectives of Monitoring

Monitoring is a key component of the Resettlement Action Plan and is an integral part of NYEWASCO's responsibility and obligations. It has the following general objectives:

- Monitoring of resettlement and compensation progress, of specific situations of economic or social difficulties arising from the implementation of the compensation and resettlement process, and of the compliance of the actual implementation with objectives and methods as defined by World Bank Principles, Rwandese regulations and this RAP;
- Audit of the completion of the resettlement program, through and assessment of the short- mid- and long-term impacts of the compensation and resettlement program on affected households, their incomes and standards of living, the environment, local capacities, housing, etc.

Monitoring allows to correct implementation methods “in real time” during Project implementation, and also to check whether general objectives have been met and whether the resettlement and compensation program can be deemed complete. Monitoring and auditing include an internal tier and an external tier.

9.2 Internal Monitoring

Monitoring will address the following aspects:

- Social and economic monitoring: follow-up of the status of PAHs, cost of housing in the displacement area, potential land speculation, environmental and health situation, livelihood restoration including agriculture, small businesses, employment and other activities;
- Monitoring of vulnerable people;

- Technical monitoring: supervision of infrastructure and housing construction where relevant, commissioning and testing of the technical components of the resettlement housing; and
- Grievances and grievance management system.

Table 9-0. Indicators and Frequency of Monitoring

#	Item	Indicator	Variable	Impact Aspect
1	Land	Utilization of the land Acquisition	<ul style="list-style-type: none"> • Land Ownership (Private, Government or Community) • Type of land use (Farming, Residential, Fallow) • Area of land acquired • Area of land acquired for project infrastructure developments • Size of land being used as compared to before 	<ul style="list-style-type: none"> • Loss of Agricultural Produce • Loss of homestead • Size of remaining for intended purpose
2	Trees and Crops	Acquisition of Trees	Number, size and type of trees cut	<ul style="list-style-type: none"> • Loss of canopy • Loss of income from sale
		Loss of Crops	Type of crop and acreage of crop loss	1. Loss of food crop
3	Compensation, Re-establishment and Rehabilitation	Compensation, Resettlement and Restoration of affected persons	<ul style="list-style-type: none"> • No. of compensated PAHs, type of loss and amount paid • No. of constructed replacement buildings • Number, type and size of replacement houses constructed • Period between compensation and beginning of civil works 	Disruption of settlements
		Government and Community Resources	<ul style="list-style-type: none"> • Number of community buildings replaced • Number of Government, Community land compensated • Number of seedlings supplied by type for community trees • Number of trees planted and their survival rate 	Disruption of community services
4	Consultations	Consultation programme operation	<ul style="list-style-type: none"> • Number of public consultations related to resettlement held and their minutes • Type of issues raised at public consultation meetings • Number of participants attending public consultation meetings related to resettlement 	
		Information	<ul style="list-style-type: none"> • Level of access to information by PAHs 	

#	Item	Indicator	Variable	Impact Aspect
			<ul style="list-style-type: none"> Number of communication documents provided to PAHs and their subject matter (Health, Education, Security etc.) 	
		dissemination	<ul style="list-style-type: none"> The extent of information flows between SCRCC, LRCCs and NYEWASCO RAP/Entitlement information access by PAHs Number of people seeking information on resettlement and compensation 	
		Grievances resolved	<ul style="list-style-type: none"> Number of grievances registered by type Number of grievances resolved How quickly the grievances were resolved Number of cases referred to court 	
5	Training	Operation of training programme	<ul style="list-style-type: none"> Number of youth, women PAHs trained Number of training SCRCC/LRCC has undertaken Number of affected population trained on livelihood restoration 	
6	Livelihood Restoration	Livelihood improvement	<ol style="list-style-type: none"> Employment status of economically active members of PAHs Level of skills of PAHs members Earnings/income by source, separating compensation payments of PAHs Pre- and post-disturbance changes to agriculture and off-farm income-earning activities Amount and balance of income and expenditure Access to income-generating natural resource base (wood, grass, sand, stones) Number of vulnerable persons benefiting from livelihood restoration programs. Status of vulnerable people as compared to their initial situation. Number of people or groups assisted to improve their livelihood 	
7	Management	Staffing	<ol style="list-style-type: none"> Number of NYEWASCO officials available by function for resettlement 	

#	Item	Indicator	Variable	Impact Aspect
			13. Number of local organizations by function 14. Number of office and field equipment by type	
		Procedures in operation	15. Census and asset verification/quantification procedures in place 16. Effectiveness of compensation delivery system by NLC 17. Number of land transfers effected	

Indicators and Frequency of Monitoring

During the active phase of resettlement and compensation, the following key progress indicators will be measured internally by KIWASCO on a quarterly basis:

- Numbers of households and individuals affected by Project activities;
- Numbers of households and individuals displaced as a result of Project activities;
- Numbers of structures taken possession of by PAHs;
- Grievances (open, closed); and
- Amounts of compensation paid per category (structures, land, crops, others).
- Number of PAHs trained in financial management/ matters
- Number of PAHs that have gained access to income-generating activities/employment

A brief quarterly internal monitoring report will be prepared on this basis. It will be publicly disclosed. In addition, simple socio-economic parameters will be established and monitored annually for a sample of about 20% of PAHs, for instance the following:

- Average monetary income, and total income including self-consumption;
- Breakdown of household expenditures;
- Surface area of land holdings,
- Number of unemployed people; and
- Number of children at school.

9.3 External Monitoring

NYEWASCO will hire a suitably qualified external social auditor with significant experience in resettlement to carry out one review with review focusing on the assessment of compliance with social commitments contained in Kenyan legislation, in the World Bank Principles and in this Resettlement Action Plan.

Objectives of the are as follows:

- To assess overall compliance with the RAP and other social commitments made in the Environmental and Social documentation,
- To verify that measures to restore or enhance Project-Affected Peoples' quality of life and livelihood are being implemented and to assess their effectiveness,
- To assess the extent to which the quality of life and livelihoods of affected communities are being restored in an appropriate manner.

External monitoring reports will be prepared independently by the reviewer and submitted to NYEWASCO and WSTF.

10 PUBLIC CONSULTATIONS AND DISCLOSURE

Public consultation and participation is a process through which stakeholder's influence and share control over development initiatives, the decisions and resources which affect them. The objective of consultation, disclosure and engagement during present and forthcoming phases of the project is to establish broad community support and employ the principles of free (free of intimidation or coercion), prior (timely disclosure of information) and informed (relevant, understandable and accessible information) consultation. This approach and the principles of respect for local communities, transparency, fairness and consistency in communication with stakeholders guide the development and implementation of engagement activities relating to this RAP.

The effectiveness of RAP programs is directly related to the degree of continuing involvement of those affected by the project. Comprehensive planning is required to assure that stakeholders and host population and project staffs interact regularly and purposefully in all stages of the project. Participation of persons directly affected by projects is a prerequisite of Kenya Government and World Bank policy, if its programs are to be suited to the needs of the resettled population.

PAH involvement increases the probability of successful resettlement and rehabilitation. Consultation and public participation will continue over RAP implementation and the remainder of project preparation.

This RAP provides detailed information regarding the consultation process and documents the consultation process to date. It also describes information disclosure at different stages. The consultation process established for the project has employed a range of formal and informal consultative methods including in-depth interviews with key informants, focus group discussions, meetings, and workshops. The overall goal of the consultation program is to disseminate project information and to incorporate PAHs views.

Community and stakeholder consultations were held within the PA. Public community consultations were useful in creating awareness of the project sub-components and the related implementation activities and the potential impacts of project sub-components implementation activities on community. The community members, including PAHs, were also informed of the property identification and valuation principles to be followed during assessment, as well as the resettlement compensation options available to them.

The views of the community and PAHs were documented and have been integrated into the resettlement measures and strategies outlined in this RAP. The aims of

community and stakeholder consultations were to:

- i. Introduce project implementation activities and potential impacts to the community members;
- ii. Identify the communal property and public infrastructure and facilities likely to be affected;
- iii. Identify the vulnerable social groups that may require special support;
- iv. Identify various socially and culturally acceptable resettlement and other mitigation alternatives;
- v. Identify the community expectations and fears related to the resettlement compensations;
- vi. Explain to the community members the meaning of key concepts used under the RAP such as resettlement⁵⁸, displacement, relocation and compensation, among others;
- vii. Explain to the community members the procedure for property identification and assessment for the PAHs.
- viii. To create awareness and garner up support for the proposed project;
- ix. To engage the local community especially the Interested and Affected Parties about the project benefits, problems they anticipate with the project and how these can be resolved;
- x. To consult and gather recommendations from the local administration e.g. County Commissioners, DOs, Chiefs, Assistant Chiefs, local CBOs/NGOs, Village Elders and communities that have a stake in the project;
- xi. To provide an opportunity for all the PAHs to raise issues and concerns pertaining to the project, feedback, and allow the identification of alternatives and recommendations;
- xii. Provide correct and accurate information regarding the project;
- xiii. Identify the community expectations and fears related to the resettlement compensations;
- xiv. Explain to the community members the procedure for property identification and assessment for the PAHs.

10.1 Community Members and Stakeholder Consulted

The RAP team undertook intensive public consultations at village levels to ensure that all concerns regarding the project implementation activities and the associated impacts on the local people and their livelihood activities were raised and openly discussed.

⁵⁸ The concept of resettlement was explained to the community members as NOT only meaning physical displacement and relocation but also the loss of physical and economic assets and livelihood amenities and the necessary compensation measures to assist PAHs in restoring their livelihoods.

2 community meetings and 1 meeting with relevant county government were held at the various points along the proposed pipeline routing.

Table 10-1: Community Consultations

DATES	VENUE	NO.OF PARTICIPANTS
31 st August 2017	Gatende Hall	48
1 st September 2017	Classic Market	27

Table 10-2: Consultation with National and County Government Institutions

DATE	VENUE	# OF PARTICIPANTS
30 th August 2017	Chief’s Camp	7

10.2 Community and Stakeholders concerns/views

The community, PAHs and key stakeholders were invited to attend the public consultation meetings by the Assistant Chief through baraza and direct phone calls and through direct contact with the PAHs and key stakeholders were made. The summary views of the community members are presented in the tables.

Table 10-3: PUBLIC CONSULTATION FOR KAMAKWA AT GATENDE HALL ON 31st AUGUST 2017

Comments and Issues	Response
We utilize our land mainly for subsistence farming, if acquired what will we depend on?	The proposed project is not acquiring any land, however for those PAHs that the project will pass through their land, they will be identified by the consultant and compensated for easement and lose of crops and trees.
There are concerns that the proposed sewerage pipeline may result in deterioration of public health.	The project designed in such a manner as to improve public health & sanitation.
Labourers sourced from outside our communities may bring alien cultures to our people.	Labour influx will be minimised as much as possible and where it is necessary to import labour e.g. for skills that are not obtainable within, a code of conduct will apply.
Will the project benefit us in any other way apart from compensation for easement & disturbance?	The project will provide access to quality sewerage facilities regularly. The end result is that with regular water supply and adequate sewerage facilities, public health and sanitation will be enhanced. Jobs will also be available during construction and the operational lifetime of the sewer line.
Is there a grievance redress mechanism system in place and will it be effective?	There is a grievance redress mechanism in place which with corporation from the

	PAHs is expected to handle any issues fairly.
Will my whole land be affected?	The Sewer line is only going to affect land size width of 3m will not affect whole lad. In a case where a substantial piece of land is affected rendering the remaining area uneconomical, outweigh acquisition will apply with full compensation given.
Who are eligible to work on the project? Will our youth be considered for jobs?	The project will aspire to create jobs for the youth and women during construction and during the operational phase of the pipeline.
When is the project expected to commence?	The proposed project is expected to commence immediately all the PAHs are compensated and this is estimated to be in early January 2018.
How will the potential PAHs be enumerated?	The consultant (EMC Consultants) will be in charge of enumerating all the PAHs and they will do so by administering asset register questionnaire that clearly details the age, land number, vulnerability and the type of asset lost e.g. structure, business or crops and trees.
The title of my land is in my deceased father's name? Will I be compensated?	They should start succession process immediately and transfer the title number to ensure compensation is done before the project commences.
Some of us have no title deeds yet the property is ours. How do we get compensation?	Owners with no title but have other valid proof of ownership will be compensated without prejudice.
Will compensation be done before or after the sewerage has been constructed?	Compensation will be done before the construction begins.

Table 0-24: PUBLIC CONSULTATION FOR KAMAKWA AT CLASSIC MARKET ON 1st SEPTEMBER 2017

Questions/Comments	Responses
What will happen if there is a pending land case in court?	If such a scenario arises, compensation will be held in a separate account and only be made available once the conflict is fully resolved.
When is the project likely to commence?	The project will commence immediately all the PAHs are compensated and this is likely to be in January 2018.
What if the valuation is lower than expected?	In the event that the asset owner feels that valuation is deemed low/insufficient, they will be encouraged to utilise the grievance redress mechanism that will be instituted. In

	case this will not be sufficient, they will be advised to seek help from the Environment and Land High Court which settles such disputes.
How will the project-affected persons be evaluated?	The RAP consultants have prepared survey questionnaires that will be used to enumerate the PAHs, undertake census survey and conduct valuation of assets.
Will the construction start before compensation?	Construction will only commence when all the PAHs are fully compensated.
Is there a grievance redress mechanism system in place and will it be effective?	There is a grievance redress mechanism in place, which with cooperation from the PAHs is expected to handle any issues fairly.
Health hazard will come with the project, is there any mitigation plans in place?	The PAHs were informed that their concern had already been captured in the ESIA report which the contractor must adhere to as part of his ToR.
How much of the land will acquired as easement by the project?	The proposed Sewerage pipeline will affect only three meters of the land..
Are employment opportunities available for the local community during the construction?	RAP report will recommend for employment of locals in activities that do not require complex skills hence ensuring that the locals benefit.
Will land value be calculated in accordance with the county rates?	Land value will be calculated in line with the current land act and according to the current market value/rate of the particular region.
If I have a business/structure within the ROW, will I be compensated?	Everyone within the ROW who has a business or a structure will be compensated and they should ensure they have provided the consultant with correct details during the enumeration process.

II IMPLEMENTATION OF THE RAP

II.1 Implementation Arrangements

All PAHs will be compensated before their assets and land is acquired, implying that compensation will be paid before project works start at a specific site/in a specific area as per the contractor's work schedule.

NYEWASCO will be the lead agency in the RAP implementation and will work together with the County Governments to implement the RAP.

In this project, NYEWASCO will establish a RAP Implementation Unit (RIU) specifically for this project to implement this RAP. The unit will be responsible for ensuring that PAHs promptly access their compensation entitlements and that their livelihoods are restored after resettlement.

The RAP implementation team will be responsible for:

- delivery of the RAP compensation and rehabilitation measures;
- appropriate coordination between the agencies and jurisdictions involved in the RAP implementation; and
- the measures (including technical assistance) needed to strengthen the implementing agencies' capacities for managing the facilities and services provided under the project.

II.2 RAP IMPLEMENTATION UNIT STRUCTURE

The RIU will comprise a core unit responsible for day-to-day operations and technical support staff. The composition of the core unit will be as follows:

1. NYEWASCO Staff (Technical Manager)
2. Independent civil society organization/ NGO representative (1);
3. National Government Representatives (Chiefs) for each affected location (1)
4. County Government Representatives (CEC for Lands and Physical Planning or appointee)
5. Representatives of traders in the affected sites (1)
6. Works Contractor
7. Supervising Contractor

The day-to-day role of the RAP implementation team will be to:

- (i) Plan and coordinate prompt compensation payments;
- (ii) Plan and coordinate non-cash compensation such as special assistance to vulnerable groups;
- (iii) Ensure that the compensation process and entitlements adhere to legal provisions such as spousal and children's consent where it applies, and

- following the succession Act in case of the death of a PAH;
- (iv) Report to the NYEWASCO's senior management team and stakeholders;
- (v) Ensure that the information needs of the PAHs are disseminated promptly and effectively;
- (vi) Establish, manage and update the RAP implementation database;
- (vii) Contribute to the regular monitoring and evaluation of the RAP implementation; and
- (viii) Consult and sensitise the community and PAHs with regard to the RAP implementation progress.

REMUNERATION OF RAP IMPLEMENTATION UNIT

The RAP has provided a lump sum budget for RAP implementation which will cover the remuneration costs for this unit. The remuneration costs exclude the following players who have a separate budget within their institutions namely;

- (vii) County Government Representatives (CEC for Lands and Physical Planning)
- (viii) Works Contractor
- (ix) Supervising Contractor
- (x) National Land Commission
- (xi) National Government Representatives (Chiefs) for each affected location (1)
- (xii) NYEWASCO team

11.3 Schedule of Implementation

The NYEWASCO RAP implementation team, NLC and PAHs, will develop the schedule for the implementation of activities. The implementation schedule will include:

- (i) target dates for the start and completion of compensation payments;
- (ii) timetables for and the place of compensation payments;
- (iii) target dates for fulfilling the prerequisites for compensation payments and other legal requirements by PAHs;
- (iv) the timetable for special assistance to vulnerable groups;
- (v) dates for vacant possession of the acquired land from the PAHs (this date must be after the payment of all compensation); and
- (vi) the link between the RAP activities to the implementation of the overall sub-project components.

11.4 RAP Implementation Schedule

Progress of RAP Implementation

The table below shows the overall progress of implementation of the RAP

Table 11 - 1 Progress of RAP Implementation

Process/ Activity	Status / Date
RAP Census	Complete. Began 2 nd September 2017
RAP approval (WB)	Complete. Approved January 2018
RAP monitoring	Ongoing. February 2018 to date
RAP disclosure	Complete. Done January 2018
Establishment of a Grievance Redress Mechanism	Complete. Done February 13, 2018
1 month notice to PAHs	Done. February 2018
Compensation Payment	Complete. 49 compensated for crops and trees August 2018
Updated RAP approval (WB)	Pending (Tentatively August 2019)
RAP disclosure	Pending (Tentatively August 2019)
Compensation Payment (Payment)	Pending (Tentatively August 2019) 109 PAHs pending for crops and trees
	10 PAHs pending for compensation for loss of and impact on land

Progress of Compensation

In August 2018, compensation was done with regards to compensation of 49 PAHs that had their crops and trees affected. Compensation for the remaining PAHs whose crops and trees affected has been delayed by the approval of the updated RAP report and this is expected to happen tentatively in August 2019. For those whose land has been affected, it is dependent on land valuation of the affected land areas by a government valuer to facilitate the compensation. However, in the meantime – an estimate has been carried out by NYEWASCO of the market value

of the land in the project affected area at KES 8,000,000 an acre and this was used to compute an estimated value of the land area and facilitate compensation.

11.5 RAP Budget

The total budget for resettlement compensation is **Ksh. 31,488,799.62** including a 15 per cent disturbance allowance. In addition, administration cost 15 percent for the RAP implementation and monitoring and evaluation has been considered.

PAHs will be paid their resettlement and compensation entitlements and receive any assistance prior to the project works being carried out in the affected project sites with no exceptions allowed. The source of funding for the RAP is counterpart funding from the NYEWASCO. A final report and a **resettlement completion audit** have been considered as pertinent elements of the RAP implementation end time.

Table 11-2: Compensation Costs

Item	Value
Value of land	17,704,000.00
Value of crops and trees	2,978,298.60
Value of structures	0.00
Total Compensation	20,682,298.60

Table 11-3: Livelihood Restoration Costs

Disturbance Allowance (15%)	Value (Ksh)
Disturbance Allowance	3,102,344.79
Grand Total	3,102,344.79

Table 11-4: RAP Implementation Costs

Aspect	Value (Ksh)
External Monitoring and External Coordination for RAP Implementation (15%).	2,068,229.86
Financial/Money Management Training/ Meetings of Resettlement Committees/Administrative Costs (20%)	4,136,459.72
Grand Total	6,204,689.58

Table 11-5: Total RAP Budget

Total RAP Cost	Ksh
Land	17,704,000.00
Crops and Trees	2,978,298.60
Structures	0.00
Business	0.00
Sub Total	20,682,298.60
Disturbance Allowance Costs (15%)	3,102,344.79

External Monitoring and External Coordination for RAP Implementation/Training costs	2,068,229.86
Financial/Money Management Training/ Meetings of Resettlement Committees/Administrative Costs (20%)	4,136,459.72
Contingency (5%)	1,499,466.65
Grand Total	31,488,799.62

The costs for the RAP implementation have taken into consideration the following pertinent task activities:

- a) Personnel administrative costs.
- b) Administrative logistical costs (stationary, fuel/transport for fieldwork/monitoring activities, public notices/announcements, start-up equipment and furniture, maintenance and service costs, hygiene sundries, refreshments for staff and visitors, including legal fees and unforeseen litigation).
- c)
- e) Mid-term/end-term evaluation and completion report assignments.
- f) Other incidentals estimated.

PHOTOGRAPH PLATES



Public Consultation with affected land owners.



Section of land in Kamakwa that the proposed Sewer line will pass through



Consultation meeting with Nyewasco MD and Technical Manager.



Residential house in Gatende that is set to benefit from the proposed Nyewasco project.

I2 APPENDICES

12.1 APPENDIX I – CONSULTATION ON RESETTLEMENT WITH AFFECTED COMMUNITIES

12.2 APPENDIX 2-VALUATION ROLL

NO.	NAME	ASSET TO BE COMPENSATED	COST	STATUS
1	FLORENCE NYAMBURA WAICHIGO	LAND OWNER	1,112,000.00	PENDING
2	MARGARET WANGECHI WANJAU	LANDOWNER	200,000.00	PENDING
3	STEPHEN MAINA GITONGA	LAND OWNER	152,000.00	PENDING
4	MWAI GITHINJI	LAND OWNER	120,000.00	PENDING
5	DANIEL WAITI MATU	LAND OWNER	936,000.00	PENDING
6	FRANCIS GAITHO NDUNGU	LAND OWNER	264,000.00	PENDING
7	SAMMY MWANGI KIRIETHE	LAND OWNER	352,000.00	PENDING
8	SAMUEL MACHARIA KING'ORI	LAND OWNER	120,000.00	PENDING
9	JOSEPH GATONGA KARUME	LAND OWNER	448,000.00	PENDING
10	ELIZABETH WANJIKU GYERMER	LAND OWNER	14,000,000.00	PENDING
11	MARY WANJA	CROPS AND TREES	12,690.50	COMPLETE
12	RAHAB KAGURE	CROPS AND TREES	12,557.00	COMPLETE
13	DORCAS KIRIGO WAMBUI	CROPS AND TREES	25,802.50	COMPLETE
14	ANNAH MUTHONI	CROPS AND TREES	115,846.00	COMPLETE
15	ROSE NYAGUTHIE MWANGI	CROPS AND TREES	7,120.00	COMPLETE
16	JAMES MUGENYU	CROPS AND TREES	97,805.00	COMPLETE
17	PETER KAGIRI GITONGA	CROPS AND TREES	23,334.50	COMPLETE
18	JOHN WACHIRA	CROPS AND TREES	17,839.50	COMPLETE
19	DIONISIO MAINA KARIUKI	CROPS AND TREES	41,598.00	COMPLETE
20	JOSEPH WANJAU	CROPS AND TREES	10,065.50	COMPLETE
21	AGNESS KAGUCHA	CROPS AND TREES	14,583.00	COMPLETE
22	MWAI CEASAR	CROPS AND TREES	21,482.00	COMPLETE
23	LUCY MUTHONI GITHINJI	CROPS AND TREES	15,652.00	COMPLETE
24	PETER NDUNGU	CROPS AND TREES	9,541.00	COMPLETE
25	DANCAN MUREITHI	CROPS AND TREES	36,835.00	COMPLETE
26	JOSEPH GITHAIGA	CROPS AND TREES	6,518.50	COMPLETE
27	JOHN MUNDIA	CROPS AND TREES	12,502.00	COMPLETE
28	CECILIA NYAKIBIA	CROPS AND TREES	12,552.50	COMPLETE
29	DAVID MURIITHI	CROPS AND TREES	40,672.00	COMPLETE
30	ANGELICA WANJIRU	CROPS AND TREES	7,162.00	COMPLETE
31	JANE WAITHERA	CROPS AND TREES	99,719.00	COMPLETE
32	CECILIA WANJIKU	CROPS AND TREES	96,605.00	COMPLETE
33	MAINA JAMES	CROPS AND TREES	21,984.50	COMPLETE
34	JOHN WAIGWA	CROPS AND TREES	14,330.50	COMPLETE
35	MR. HARISON MANGURO	CROPS AND TREES	26,479.50	COMPLETE

36	JOSEPH MUTHEE	CROPS AND TREES	24,183.00	COMPLETE
37	FRANCIS GIKONYO MATHU	CROPS AND TREES	9,265.50	COMPLETE
38	PAUL MAINGI MATHENGE	CROPS AND TREES	8,922.50	COMPLETE
39	JOSHUA WAITHAKA	CROPS AND TREES	14,670.00	COMPLETE
40	KINGA WAITHAKA	CROPS AND TREES	30,500.00	COMPLETE
41	SAMMY MUENDIA	CROPS AND TREES	9,055.00	COMPLETE
42	LUCY MUMBI NDUNGU	CROPS AND TREES	12,109.00	COMPLETE
43	VERONICA WAMBUGU	CROPS AND TREES	21,796.50	COMPLETE
44	DANIEL NDEGWA	CROPS AND TREES	6,033.00	COMPLETE
45	MARY MUTHONI	CROPS AND TREES	8,618.00	COMPLETE
46	RUTH WANJIRU	CROPS AND TREES	4,986.00	COMPLETE
47	DANIEL WAITE MATU	CROPS AND TREES	6,919.50	COMPLETE
48	ALICE WARUGURU	CROPS AND TREES	10,935.60	COMPLETE
49	MARGRET WAITHIEGENI	CROPS AND TREES	98,570.00	COMPLETE
50	ANTONY NDEGWA	CROPS AND TREES	12,039.50	COMPLETE
51	LYDIAH NYAMBURA	CROPS AND TREES	29,419.00	COMPLETE
52	MARGARET WANJA	CROPS AND TREES	8,132.50	COMPLETE
53	JANE WANGARI	CROPS AND TREES	51,760.50	COMPLETE
54	BONFACE GATHOGO	CROPS AND TREES	16,265.00	COMPLETE
55	PAUL MAINA	CROPS AND TREES	51,260.50	COMPLETE
56	CHARLES KIMONDO	CROPS AND TREES	13,621.00	COMPLETE
57	PETER GATURA	CROPS AND TREES	11,330.50	COMPLETE
58	PAUL NDUNGU MUREITHI	CROPS AND TREES	16,757.00	COMPLETE
59	JOB MUTAHI	CROPS AND TREES	11,330.50	COMPLETE
60	LUCY WANJIRU MWANGI	CROPS AND TREES	32,010.00	PENDING
61	VERONICA WANJIKU WAITHAKA	CROPS AND TREES	10,388.00	PENDING
62	REGINA NYAMBURA WACHIRA	CROPS AND TREES	7,000.00	PENDING
63	CHARLES MAINA MWANGI	CROPS AND TREES	19,590.00	PENDING
64	WAHOME CIRINU	CROPS AND TREES	23,784.00	PENDING
65	JANE WAMBUI	CROPS AND TREES	178,505.00	PENDING
66	RUTH WAIRIMU	CROPS AND TREES	33,607.00	PENDING
67	OPPORTUNA WANGECHI	CROPS AND TREES	56,637.00	PENDING
68	JOHN GIKUNJU	CROPS AND TREES	95,883.50	PENDING
69	JOHN MURIITHI KARIUKI	CROPS AND TREES	37,409.00	PENDING
70	JOHN NDUNGU	CROPS AND TREES	15,251.50	PENDING
71	WAMAHIGA MATHENGE	CROPS AND TREES	12,734.00	PENDING
72	HADIJA YUSUF	CROPS AND TREES	3,600.00	PENDING
73	PURITY NYOKABI IGUANYA	CROPS AND TREES	3,980.00	PENDING
74	FLORENCE WANJIKU MAINA	CROPS AND TREES	3,460.00	PENDING
75	EUNICE NYAMBURA MWANGI	CROPS AND TREES	7,200.00	PENDING
76	MARY NYOKABI MURIITHI	CROPS AND TREES	4,500.00	PENDING

77	EUNICE NJOKI WAMBUGU	CROPS AND TREES	3,000.00	PENDING
78	KHADIJA JUMA	CROPS AND TREES	33,285.00	PENDING
79	RACHAEL WANGARI	CROPS AND TREES	6,775.00	PENDING
80	JOHN KARIUKI GITHAE	CROPS AND TREES	3,200.00	PENDING
81	EUNICE NJOKI WAMBUGU	CROPS AND TREES	1,870.00	PENDING
82	MAGDALENE WANGUI NDERI	CROPS AND TREES	1,880.00	PENDING
83	ABDALLA MORERE	CROPS AND TREES	5,000.00	PENDING
84	CHARLES NDIRANGU KINGORI	CROPS AND TREES	7,330.00	PENDING
85	VERONICA WANJIRU	CROPS AND TREES	2,000.00	PENDING
86	PHILIP NDIRANGU	CROPS AND TREES	12,700.00	PENDING
87	DAVID MUNYORO	CROPS AND TREES	15,360.00	PENDING
88	JOSEPH MAINA (TURUKU)	CROPS AND TREES	79,686.00	PENDING
89	JOSEPH KARIUKI WAMBUGU	CROPS AND TREES	1,060.00	PENDING
90	PAUL MAINA KINGARE	CROPS AND TREES	5,600.00	PENDING
91	JOSHUA MWENDIA WAITHAKA	CROPS AND TREES	40,670.00	PENDING
92	SILVESTER NGUNJIRI KARIUKI	CROPS AND TREES	3,600.00	PENDING
93	AGNES NYAMBURA NGATIA	CROPS AND TREES	6,738.00	PENDING
94	MONICAH WANJIRU WAITHAKA	CROPS AND TREES	6,660.00	PENDING
95	LYDIAH GATHONI	CROPS AND TREES	3,958.00	PENDING
96	GERALD WAITHAKA	CROPS AND TREES	20,640.00	PENDING
97	JOHN WAITHAKA NDERI	CROPS AND TREES	10,660.00	PENDING
98	ANN NJOKI MWONJORIA	CROPS AND TREES	10,090.00	PENDING
99	PATRICK KIMANI MUTHEE	CROPS AND TREES	18,470.00	PENDING
100	JAMES MWANGI MURIITHI	CROPS AND TREES	2,000.00	PENDING
101	TERESA WANJIKU MWANGI	CROPS AND TREES	32,010.00	PENDING
102	BANCY NYAMBURA	CROPS AND TREES	10,150.00	PENDING
103	VERONICA WANJIKU KARIUKI	CROPS AND TREES	5,340.00	PENDING
104	VERONICA WARUIRU WAMBUGU	CROPS AND TREES	75,000.00	PENDING
105	BEATRICE WANGECHI MURAGE	CROPS AND TREES	10,660.00	PENDING
106	JOSEPH NJOGO MWANGI	CROPS AND TREES	8,080.00	PENDING
107	ALICE NYAWIRA MAINA	CROPS AND TREES	5,492.00	PENDING
108	MARY NJOKI MWANGI	CROPS AND TREES	5,220.00	PENDING
109	JANE NYOKABI KABUE	CROPS AND TREES	4,800.00	PENDING
110	PAUL WARUI MACHARIA	CROPS AND TREES	5,860.00	PENDING
111	MARY NJOKIMWANGI	CROPS AND TREES	3,460.00	PENDING
112	MAGDALENE WANGUI NDERI	CROPS AND TREES	4,000.00	PENDING
113	LAWRENCE MWANGI GICHUHI	CROPS AND TREES	5,340.00	PENDING
114	BETH NGENDO WANDERI	CROPS AND TREES	7,740.00	PENDING
115	EPHANTUS MURIITHI MAINA	CROPS AND TREES	2,140.00	PENDING
116	ANN WAIRIMU MUTHUA	CROPS AND TREES	2,140.00	PENDING
117	SAMMY MWANGI KIRIETHE	CROPS AND TREES	33,680.00	PENDING

118	JOHN KARIUKI GITHAЕ	CROPS AND TREES	21,000.00	PENDING
119	JULIA NYAGUTHII	CROPS AND TREES	5,460.00	PENDING
120	JOSEPH GATONGA KARUME	CROPS AND TREES	31,000.00	PENDING
121	TERESA WANJIKU MURIITHI	CROPS AND TREES	13,860.00	PENDING
122	ROSE NJERI NDARUGA	CROPS AND TREES	21,320.00	PENDING
123	JANE WANGECHI WACHIRA	CROPS AND TREES	43,720.00	PENDING
124	DAVID NDUNGU WANJOHI	CROPS AND TREES	4,800.00	PENDING
125	JOYCE MUTHONI NDERITU	CROPS AND TREES	3,740.00	PENDING
126	ROSEMARY NJERI KIGUTA	CROPS AND TREES	2,800.00	PENDING
127	ANN NYAGUTHII MURAIMO	CROPS AND TREES	2,940.00	PENDING
128	CONSOLATA GATHONI KIGUTA	CROPS AND TREES	8,460.00	PENDING
129	FRANCIS MAINA MURIITHI	CROPS AND TREES	12,580.00	PENDING
130	JANE WANGECHI	CROPS AND TREES	8,260.00	PENDING
131	RAPHAEL WARUTUMO KINGORI	CROPS AND TREES	10,260.00	PENDING
132	ROSE WANGUI NGAYUNI	CROPS AND TREES	4,940.00	PENDING
133	MAGDALENE NJOKI	CROPS AND TREES	6,400.00	PENDING
134	MOSES WAGURA NGAYUNI	CROPS AND TREES	1,600.00	PENDING
135	JANE WANJIRU MWANIKI	CROPS AND TREES	3,000.00	PENDING
136	GEORGE GITHAIGA MURIITHI	CROPS AND TREES	3,500.00	PENDING
137	JANE WANJUGU MWANGI	CROPS AND TREES	2,540.00	PENDING
138	JOHN NDERITU KIRINGU	CROPS AND TREES	41,500.00	PENDING
139	BETH NJERI MBUTU	CROPS AND TREES	21,500.00	PENDING
140	DAVID KAMAU MUREITHI	CROPS AND TREES	6,500.00	PENDING
141	BERNARD IGUANYA	CROPS AND TREES	7,100.00	PENDING
142	EUNICE MUKAMI KARIUKI	CROPS AND TREES	6,660.00	PENDING
143	MARY WANJIRU WAMBUGU	CROPS AND TREES	4,000.00	PENDING
144	AGATHA MUGURE MAINA	CROPS AND TREES	2,660.00	PENDING
145	JANE WANJIRU MWANIKI	CROPS AND TREES	3,000.00	PENDING
146	RACHEL WANGARI WAMITI	CROPS AND TREES	3,200.00	PENDING
147	STANLEY MWANGI KARIUKI	CROPS AND TREES	34,800.00	PENDING
148	REGINA WANJIKU MAINA	CROPS AND TREES	7,660.00	PENDING
149	PAUL MAINGI MATHENGE	CROPS AND TREES	17,440.00	PENDING
150	ESTHER MURURI NDUMIA	CROPS AND TREES	2,260.00	PENDING
151	LILIAN WANJUGU KIBIRA	CROPS AND TREES	16,350.00	PENDING
152	EUNICE NJOKI WAMBUGU	CROPS AND TREES	11,270.00	PENDING
153	ELIZABETH WANJIRA MURIITHI	CROPS AND TREES	6,140.00	PENDING
154	SIMON KIROO MUGAMBI	CROPS AND TREES	8,000.00	PENDING
155	ANN WANJIRU WACHIRA	CROPS AND TREES	20,050.00	PENDING
156	VERONICA WAMBUINGUNJIRI	CROPS AND TREES	11,525.00	PENDING
157	WACHIRA NDEGWA	CROPS AND TREES	2,000.00	PENDING
158	ESTHER NJOKI NDERITU	CROPS AND TREES	1,944.00	PENDING

159	MARY WANJIRU KANJA	CROPS AND TREES	19,900.00	PENDING
160	GRACE MUMBI MURAGE	CROPS AND TREES	4,540.00	PENDING
161	CONSOLATA WANJA NDERITU	CROPS AND TREES	2,400.00	PENDING
162	TERESA MUNYIRI	CROPS AND TREES	6,880.00	PENDING
163	PATRICK MAINA GITHAE	CROPS AND TREES	4,860.00	PENDING
164	MICHAEL NDERITU GICHOHI	CROPS AND TREES	3,500.00	PENDING
165	JOSEPH MAINA MWANGI	CROPS AND TREES	4,540.00	PENDING
166	MARGARET WATETU WANJUKI	CROPS AND TREES	3,290.00	PENDING
167	TERESA WANGUI GITAHU	CROPS AND TREES	6,500.00	PENDING
168	JANE MUTHONI NDEGWA	CROPS AND TREES	15,510.00	PENDING
169	OMARI GATHAIYA GITONGA	CROPS AND TREES	100,000.00	PENDING
TOTAL COMPENSATION COST			20,682,298.60	

*To be compensated for both Land and Crops and trees

12.3 APPENDIX 3. GRIEVANCE REDRESS FORMS (SAMPLE)

Sample Public Grievance Registration Form

Project Environmental and Social Impact Public Grievance Form

Project Reference No.	
Contact Information Please mark how you wish to be contacted (mail, telephone, e-mail)	Address: Telephone:- Email:-
Preferred Language for Communication(Please mark how you wish to be contacted)	English Kiswahili
National Identity Number	
Description of Incident or Grievance: What happened? Where did it happen? Who did it happen to? What is the result of the problem	
Date of Incident/ Grievance	
	One time incident/ grievance (date-----)

	-) Happened more than once (How many times-----) Ongoing (Currently experiencing problem.....)
What would you like see happen to resolve the problem?	

Signature: Date:
Please return this form to: GRIEVANCE REDRESS COMMITTEE

Sample Grievance and Resolution Form

Name (Filer of Complaint): _____

ID Number: _____ (PAPs
ID number)

Contact Information: _____ (Village;
mobile phone)

Nature of Grievance or Complaint:

<u>Date</u>	<u>Individuals Contacted</u>	<u>Summary of</u>
<u>Discussion</u>		
_____	_____	
_____	_____	

Signature _____ Date: _____

Signed (Filer of Complaint): _____
Name of Person Filing Complaint : _____ (if different
from Filer)

Position or Relationship to Filer: _____

Review/Resolution

Date of Conciliation Session: _____

Was Filer Present? : Yes No

Was field verification of complaint conducted? Yes No

Findings of field investigation:

Summary of Conciliation Session
Discussion: _____

Issues _____

Was agreement reached on the issues? Yes No

If agreement was reached, detail the agreement below:

If agreement was not reached, specify the points of disagreement below:

Signed (Conciliator): _____

Signed (Filer):

Signed: _____ Date: _____
Independent Observer

12.4 APPENDIX 4. COMPLAINTS LOG (SAMPLE)

Sample Complaints Log for Project

Record all complaints received from PAPs and their representatives

Name of complainant, I.D No. and Telephone	Date received	Source/type of complain	Action taken	Date of action