HOW TO ACQUIRE AND USE YOUR TOKEN

**step 1** Pay refundable deposit and receive your token from NAWASSCO

**step 2** Pay by cash or mobile transfer to NAWASSCO to credit the token

**step 3** NAWASSCO staff will then use the handheld device to credit the token

**step 4** Insert token in pre-paid meter and start fetching water

**step 5** Remove the token to stop fetching water and allow the next customer to use the service

If you have a question, CONTACT NAWASSCO: Tel: 051-2212269 Email: customercare@nakuruwater.co.ke SMS: 5009